

# FY 13 - FY17 DMH Strategic Plan

## **Goal 1 Maximize efficient and effective use of human, fiscal, and material resources**

Goal 1 calls for DMH to continue to execute cost reduction measures and enhance its accountability and management practices to ensure the most efficient use of its resources. The goal also emphasizes the need to maximize funding through grants and available Medicaid waiver programs and services. Transforming to a community-based system will necessitate an increase in community capacity and require funding – both new funds and the reallocation of existing funds.

## **Goal 2 Continue transformation to a person-driven, community-based service system**

Goal 2 sets forth DMH's vision of individuals receiving services having a direct and active role in designing and planning the services they receive as well as evaluating how well the system meets and addresses their expressed needs. The Council on Quality and Leadership's Personal Outcome Measures is now the foundation of the Peer Review process. Goal 2 also highlights the transformation to a community-based service system. This transformation is woven throughout the entire Strategic Plan; however, this goal emphasizes the development of new and expanded services in the priority areas of crisis services, housing, supported employment, long-term community supports and other specialized services along with services to help individuals transition from institutions to the community. Goal 2 provides a foundation on which DMH will build, with collaboration from stakeholders, a seamless community-based service delivery system.

## **Goal 3 Improve access to care by providing services through a coordinated mental health system and in partnership with other community service providers**

Goal 3 addresses the methods by which DMH intends to increase individuals' access to care and services statewide. Goal 3 seeks to promote shared responsibility among communities, state and local governments, and service providers to build and strengthen the community-based system of care for individuals served by DMH. DMH recognizes that formal partnerships with traditional and nontraditional partners are critical to the overall success of the system of care.

## **Goal 4 Implement evidence-based or best practice models and service outcome measures**

Goal 4 establishes the use of evidence-based or best practice models and service outcomes. DMH embraces the importance of identifying and implementing the most cost-effective EBP models available within the system of care. By incorporating state-of-the-art research, clinical and administrative practices will consistently produce specific, intended results and meet scientific and stakeholder criteria for effectiveness.

## **Goal 5 Utilize information/data management to enhance decision-making and service delivery**

Goal 5 focuses on using data and available technology in decision making. DMH will enhance its ability to communicate effectively and share data and information across the agency. DMH will fully implement and utilize its Central Data Repository project and continue activities to establish Electronic Health Records and a Health Information Exchange. With better data and analysis, decision making will be enhanced.