Mississippi Department of Mental Health

FY15 – FY17 Mid-Year Progress Report

January 15, 2015

Level	Item	Status	Start	Due	Metric	Current Value	Last Updated	Assigned To	Pending Updates	Late Updates	Last Comment
Plan	FY15 - FY17 DMH Strategic Plan	On Track	7/1/2014	6/30/2017							
Goal	Goal 1: To increase access to community-based care and supports through a network of service providers that are committed to a resiliency and recovery-oriented system of care	On Track	7/1/2014	6/30/2017			11/12/2014				
Objective	Objective 1.1 Expand meaningful interaction/participation of self-advocates and families	On Track	7/1/2014	6/30/2017			11/12/2014				
Performance Measure	Evaluate the effectiveness of the Certified Peer Support Specialist Provider and Consumer Toolkits	On Track	7/1/2014	6/30/2016			12/30/2014	Wendy Bailey	1		In July, DMH hosted three trainings for DMH Certified Providers to educate them about employing Certified Peer Support Specialists. Attendees were provided with a toolkit. The training was designed for organizations that (1) already employ CPSS; (2) are considering employing CPSS; and/or have decided to employ CPSS and would like to know how to introduce CPSS into the workplace successfully.The trainings focused on how to successfully integrate and support CPSS in an organization; the role of CPSS; supervision of CPSS; and CPSS training. More than 85 people attended the three trainings. Trainings were conducted by CPSSs. DMH distributed a survey after the training. A total of 29 people responded with 100% reporting the training met their needs and expectations. 88% reported that their knowledge of working with a CPSS increased due to the training. 97% reported they would recommend the training.

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Performance Measure	Expand Think Recovery efforts to help individuals and family members capture and develop their recovery stories by utilizing the stories in at least 20 presentations, staff trainings, newsletters, etc. each year	On Track	7/1/2014	6/30/2017	Starting at 0 and tracking to 20	16	12/30/2014	Wendy Bailey	1		During the first quarter, DMH filmed 12 additional Think Recovery videos to highlight personal stories. Personal stories and recovery efforts were highlighted in 15 trainings. Two Certified Peer Support Specialists had the opportunity to visit with Governor Bryant during the proclamation signing for National Recovery Month. Personal stories were also included in a statewide press release for Recovery Month.
Performance Measure	Develop a baseline using consumer surveys to determine access to services and satisfaction of community services	Achieved	7/1/2014	6/30/2015			12/22/2014	Veronica Vaughn			Adult Consumer Survey results: 88% reported positively about access to services. 91% reported positively about satisfaction with services. Child/Adolescent Survey Results: 92% reported positively about access to services. 90% reported positively about satisfaction of services for children.
Objective	Objective 1.2 Implement and increase availability of specialized services and supports	On Track	7/1/2014	6/30/2017			11/12/2014				
Performance Measure	Develop two learning sites in Mississippi for evidence-based treatment for adolescents to strengthen the State's system to serve adolescents, ages 12 - 18, with co-occurring substance use and mental health disorders	On Track	7/1/2014	6/30/2017	Starting at 0 and tracking to 2	0	1/5/2015	Pam Smith			A Behavioral Health Advisory Council was formed which includes mental health and substance use for adolescents - the first one in Mississippi. Adding substance use representation is in process. The two learning sites have began the process to obtain basic certification through the evidence-based program developers. Once basic certification is achieved, the process to obtain full certification will begin. Both learning sites are serving adolescents during the certification process. A total number served will be provided in the end year report.

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Performance Measure	Expand work with youth, ages 14-21, with serious emotional disturbance who are transitioning from child mental health services to adult mental health services to prepare them for independent living by developing an additional NFusion project site	Achieved	7/1/2014	6/30/2016			1/5/2015	Jackie Chatmon			A NFusion XPand site was opened in Philadelphia, MS on September 16, 2014. The site has served 34 youth/young adults during this reporting period.
Objective	Objective 1.3 Provide a comprehensive, recovery-oriented system of community supports for persons transitioning to the community and to prevent out-of-home placements	On Track	7/1/2014	6/30/2017			11/12/2014				
Performance Measure	Implement person-centered planning discharge practices at all state-operated behavior health programs	Achieved	7/1/2014	6/30/2016			12/31/2014	Marc Lewis			All DMH mental health programs have implemented components of person-centered planning discharge practices. A more detailed report is available upon request.
Performance Measure	Increase supported employment for 75 individuals with IDD through a partnership with MS Department of Vocational Rehabilitation	Canceled	7/1/2014	6/30/2015	Starting at 0 and tracking to 75	0	1/5/2015	Ashley Lacoste			DMH still does not have an interagency agreement with the Mississippi Department of Rehabilitation Services (MDRS), due to a change in leadership at MDRS. We can not move forward without this agreement.
Performance Measure	Increase supported employment for 75 individuals with SMI by developing three pilot sites	On Track	7/1/2014	6/30/2015	Starting at 0 and tracking to 75	0	1/5/2015				Initially, there were to be three pilot Supported Employment Programs funded. However, DMH decided to fund four to give us greater diversity in geographic locations throughout the state. Each pilot site will provide employment services for 25 individuals. A Funding Opportunity Announcement was sent out in September. Grants will be awarded in January 2015. The initial kickoff meeting is scheduled for February 2015. DMH also received a Technical Assistance Grant from SAMHSA via NASMHPD to help with the kickoff meeting and consultation calls every two months.

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Performance Measure	Develop two additional Programs of Assertive Community Treatment (PACT) Teams to enable individuals to remain in the community and avoid placement in a more restrictive environment	Achieved	7/1/2014	6/30/2015	Starting at 0 and tracking to 2	2	1/20/2015	Andrew Day			2 PACT teams (one for Gulfport/Biloxi and one for Hattiesburg area) were trained in December and began admitting to the service in December. In addition, DMH has signed a MOU with Medicaid to redirect the BIPP funding to develop two additional PACT Teams.
Performance Measure	Identify services to allow people to access appropriate and affordable housing for adults with SMI and IDD by actively engaging with a minimum of 10 non-state service providers	On Track	7/1/2014	6/30/2017	Starting at 0 and tracking to 10	6	1/5/2015	Trisha Hinson			Currently engaged with Life Help, Community Counseling Services, MUTEH CoC, Oxford House Inc, and Open Doors CoC regarding access to housing.
Performance Measure	Transition a minimum of 12 people to supervised settings in the community with all necessary supports and services at the ICF/IDD level of support and reimbursement though a pilot project	On Track	7/1/2014	6/30/2016	Starting at 0 and tracking to 12	0	1/5/2015	Penney Stokes			The first phase with the first pilot project is in progress. A total of three people were moved in December to a small bed ICF/IID with more to transition.
Performance Measure	Develop a marketing plan to educate at least 300 healthcare providers about DETECT in order to provide clinical support and educational opportunities to medical providers to improve the health of those with disabilities in Mississippi by providing increased access to quality medical and dental care to foster successful integration into the community	Achieved	7/1/2014	6/30/2015	Starting at 0 and tracking to 300	300	12/30/2014	Craig Escuade			The DETECT program developed a marketing plan and educated more than 300 healthcare providers by presenting at setting up booths at seminars including MS Rural Health Association Annual Conference, American Academy of Developmental Medicine Annual Conference, UMMC Family Medical Conference, MH/IDD Annual Conference and MS Nurses Association Annual Conference. A marketing plan has been developed to make healthcare providers aware of the DETECT program.
Objective	Objective 1.4 Improve equitable and timely access to services statewide	On Track	7/1/2014	6/30/2017			11/12/2014				

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Performance Measure	Develop baseline measures to determine the utilization of Mobile Crisis Response Teams and need for increase in public awareness activities	On Track	7/1/2014	6/30/2015			1/5/2015	Andrew Day			All 14 of the Mobile Crisis Response Teams are at different levels of response capability but all are responding and submitting data. Baseline measures include number of calls, number of face-to-face visits, number of face-to-face visits in conjunction with law enforcement, number of calls/contacts from individuals not already receiving services from the CMHC, number of calls/contacts scheduled for a follow-up or intake with CMHC, number of calls/contacts referred to a facility within 24 hours, number of calls/contacts in which individual has Medicaid.
Performance Measure	Develop a web-based acute psychiatric and crisis stabilization bed registry to track data daily to maximize the availability of DMH operated and funded program beds	On Track	7/1/2014	6/30/2016			12/31/2014	Marc Lewis	1		DMH Mental Health Bureau Director will begin working with DMH CIO on this goal in January 2015.
Performance Measure	Divert individuals from state hospital chemical dependency services waiting lists to community-based programs by requiring funded programs to educate their community and market available alcohol and drug services to individuals conducting pre-screening evaluations such as chancery clerks and judges	On Track	7/1/2014	6/30/2017			12/22/2014	DeeAnna Lechtenberg	1		Community-based programs receive an updated monthly contact list of individuals in their catchment area on state hospital chemical dependency waiting list for treatment. They contact each individual on their list and if appropriate, offer primary residential services paid by indigent funds.
Performance Measure	Establish reimbursement rates for the ID/DD Waiver that are reflective of provider cost and individual need to ensure equitable access to services	On Track	7/1/2014	6/30/2016			1/5/2015	Ashley Lacoste			Burns and Associates completed its analysis and recommendations for changes to reimbursement rates for the ID/DD Waiver in August 2014. Implementation of the new rates is dependent upon adequate funding from the Mississippi Legislature.
Objective	Objective 1.5 Promote interagency and multidisciplinary collaboration and partnerships	On Track	7/1/2014	6/30/2017			11/12/2014				

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Performance Measure	Increase the number of programs which provide integrated primary and behavioral health and IDD care by 10%	On Track	7/1/2014	6/30/2016	Starting at 0% and tracking to 10%	26%	1/5/2015	Lisa Henick			This evaluation is based upon compiled results of a Community Services Survey. Compiled results are not yet available; therefore, the update on this item will be provided with the final report. As of June 30, 2013, approximately 6 of 23 programs reported progress toward the development of integrated care.
Performance Measure	Develop strong partnerships between law enforcement, mental health provider agencies and individuals and families affected by mental illness by creating a statewide awareness campaign about Crisis Intervention Training (CIT) and partnering with the Department of Public Safety to create a recognized joint certificate for CIT officer training	On Track	7/1/2014	6/30/2016			1/5/2015	Brent Hurley			Development of statewide awareness campaign will begin in January 2015,
Goal	Goal 2: To utilize information/data management to enhance decision making and service delivery	On Track	7/1/2014	6/30/2017			11/12/2014				
Objective	Objective 2.1 Maximize the efficiency of collecting and accessing the CDR/URS tables/data	On Track					11/12/2014				
Performance Measure	Increase DMH Central Office IT staff to five	On Track	7/1/2014	6/30/2015	Starting at 4 and tracking to 5	4	1/5/2015	Jan Smith			A Systems Specialist position will be posted in the next 60 days.
Performance Measure	Provide four specialized reports to DMH Executive Staff	Achieved	7/1/2014	6/30/2015	Starting at 0 and tracking to 4	0	1/5/2015	Jan Smith			Service data driven reports are generated weekly upon request.
Performance Measure	Establish CDR support with four DMH Programs/Certified Providers	On Track	7/1/2014	6/30/2015	Starting at 0 and tracking to 4	0	1/5/2015	Jan Smith			CDR support for data transmission is given upon request.
Performance Measure	Develop data driven website of CDR and URS tables	On Track	7/1/2014	6/30/2016			1/5/2015	Jan Smith			The requirements for the data and website will be gathered in the third quarter.
Objective	Objective 2.2 Establish Electronic Health Record (EHR) systems at all DMH Programs	On Track					11/12/2014				
Performance Measure	Implement an EHR system at five DMH Behavioral Health Programs and six IDD Programs	On Track	7/1/2014	6/30/2016	Starting at 0 and tracking to 11	12	1/5/2015	Denise Jones			Estimated project completion date is 9/30/2015 based on the last project plan received from CoCentrix, the EHR system vendor.

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Performance Measure	Register all DMH Programs for an Electronic Health Record (EHR) Incentive Program	On Track	7/1/2014	6/30/2016	Starting at 0 and tracking to 12	12	1/5/2015	Denise Jones			All Programs are in the process of getting registered for Meaningful Use which does then lead to becoming a Meaningful Use agency able to "attest".
Performance Measure	Four registered DMH Programs will attest to their Meaningful Use (MU) Incentive Program	On Track	7/1/2014	6/30/2015	Starting at 0 and tracking to 4	1	1/5/2015	Denise Jones			One program, Whitfield Medical Surgical Hospital, has attested for two years of Stage 1 Meaningful Use, and is now in the process of preparing for Stage 2 which will happen in 2015.
Objective	Objective 2.3 Continue the Health Information Technology (HIT) strategy for DMH	On Track					11/12/2014				
Performance Measure	Increase DMH Program participation by 50% by developing an IT focused Business Continuity Plan	On Track	7/1/2014	6/30/2016	Starting at 0% and tracking to 50%	0%	1/5/2015	Sabrina Young		1	A business continuity plan will be presented to the DMH Programs' technology directors at a meeting in January 2015.
Performance Measure	Identify two future technology needs for DMH Programs each year	On Track	7/1/2014	6/30/2017	Starting at 0 and tracking to 2	0	1/5/2015	Sabrina Young			A meeting is being scheduled with DMH Programs' technology directors to determine their needs.
Performance Measure	Complete one EHR security and privacy audit at DMH Programs	On Track	7/1/2014	6/30/2015	Starting at 0 and tracking to 0	0	1/5/2015	Sabrina Young			A HIPAA gap analysis is in progress in five DMH programs and 20 HIPAA related policies have been generated and reviewed.
Goal	Goal 3: To maximize efficient and effective use of human, fiscal, and material resources	On Track	7/1/2014	6/30/2017			11/12/2014				
Objective	Objective 3.1 Increase efficiency within DMH and maximize funding opportunities	On Track					11/12/2014				
Performance Measure	Determine areas of need within non-professional and professional shortage areas by developing a report to Board of Mental Health describing gaps/shortages within the workforce and proposed actions to remedy the problem	Not Started	7/1/2014	6/30/2015			1/7/2015				No progress to report.
Performance Measure	Develop and implement three expenditure reduction projects, along with relative projections and actual cost reductions being reported at the DMH Programs	On Track	7/1/2014	6/30/2016			12/31/2014	Kelly Breland	1		No progress to report.

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Performance Measure	Apply for at least five new or continuation grants/contracts each fiscal year across all populations	Achieved	7/1/2014	6/30/2016	Starting at 0 and tracking to 5	5	1/5/2015	Lisa Henick			DMH collaborated with the MS Department of Health (MSDH) on a CDC grant application to create an Autism Spectrum Disorder Surveillance program at MSDH. The application was submitted on 10/10/2014. On 11/17/2014, DMH submitted two requests for technical assistance from SAMHSA. One request would provide resources for consultation and training for Certified Peer Support Supervisors. The second application would provide resources for a Kick-Off Meeting and consultation concerning Supported Employment for adults with SPMI. Both requests were approved. On 12/2/2014, DMH applied for inclusion in a SAMHSA-HRSA Center for Integrated Health Solutions Innovation Community (IC). On 12/11/2014, DMH received notification that it was awarded membership in the learning collaborative. DMH will receive nine months of federal technical assistance, webinars, subject matter experts, etc. In addition, DMH submitted an application for NASMHPD's Transformation Transfer Initiative on 12/12/2014. We are waiting to hear. Continuation grant applications are now in the works and will be submitted in February and March 2015.
Objective	Objective 3.2 Revise system-wide management and oversight practices to improve accountability and performance	On Track					11/12/2014				
Performance Measure	Gather and report trend data to the Quality Management Council from at least 85% of DMH Certified Providers reviewed during the year to assist DMH with identification of trends and patterns among all DMH Certified Providers	On Track	7/1/2014	6/30/2017	Starting at 0% and tracking to 85%	50%	12/31/2014	Shannon Rushton	1		All DMH Certified providers were reviewed in 2014 and data was collected. Data from the resulting Written Reports of Findings is being reviewed to identify trends and patterns.

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Performance Measure	Develop and implement at least two system improvement projects based on the aggregated data reports collected through the National Core Indicators project for IDD population	On Track	7/1/2014	6/30/2016	Starting at 0 and tracking to 2	0	1/5/2015	Kris Jones			The timeline for completion of this measure is FY 16. However, NCI data is currently being collected. Data collected in FY 14 and 15 will be utilized to develop system improvement projects.
Performance Measure	Develop and implement at least two system improvement projects based on the aggregated URS Tables data reports collected through the SAMHSA Uniform Reporting System (URS) Tables	On Track	7/1/2014	6/30/2016	Starting at 0 and tracking to 2	0	1/5/2015	Kris Jones			The timeline for completion of this performance measures is FY 16. However, data for the URS tables has been collected and submitted. Data from the FY 14 tables will be utilized to develop system improvement projects.
Objective	Objective 3.3 Increase the use of evidence-based or best practices among DMH Certified Providers for core services	On Track					11/12/2014				
Performance Measure	Increase the number of evidence-based and emerging best practices trainings through the use of the DMH learning management system by 5% each year by promoting six evidence-based and promising practices trainings offered through the DMH learning management system through internal communication efforts	On Track	7/1/2014	6/30/2017	Starting at 0% and tracking to 5%	2%	1/5/2015	Michael Jordan			There are currently 81 people enrolled in three (3) evidence-based and best practice trainings: Overview of Assertive Community Treatment: Evidence-Based Practices; Relapse Prevention Services: Best Practices in Treatment; Adapted Trauma Focused CBT for People with Developmental Disabilities. DMH developed a flyer to distribute every two months to DMH Programs, Community Mental Health Centers and other DMH Certified Providers highlighting three evidence-based and emerging best practices trainings offered through Relias Learning.
Performance Measure	Gather and verify information on all evidence-based practices, promising practices, or best practices actively used by all DMH Certified Providers	On Track	7/1/2014	6/30/2017	Starting at 0 and tracking to 0	0	1/7/2015	Shannon Rushton			All DMH Certified providers were reviewed in 2014 and data collected concerning the use of evidence based practices, promising practices or best practices. QMOS Division of Certification staff is contacting certified providers to verify active use and update data collected.

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Objective	Objective 3.4 Analyze the current utilization rate for all inpatient DMH Programs and ensure sufficient capacity exists for the provision of services	On Track					11/12/2014				
Performance Measure	Develop a method to analyze DMH Programs' capacity and utilization of services	On Track	7/1/2014	6/30/2015			12/31/2014	Marc Lewis	1		DMH Mental Health Bureau Director will begin working with DMH CIO on this goal in January 2015.
Performance Measure	Develop a proposal for the reduction or addition of respective services based on the results of analysis of the capacity and utilization of the DMH Programs by the end of FY16	On Track	7/1/2014	6/30/2016			12/31/2014	Marc Lewis	1		DMH Mental Health Bureau Director will begin working with DMH CIO on this goal in January 2015.