If you need immediate assistance, contact the Mississippi Department of Mental Health Helpline at 1-877-210-8513.

If you need assistance with an admission to a CSU or need more information, contact the CSU in your area.
Crisis Stabilization Services (CSS) are provided at nine Crisis Stabilization Unit (CSU) locations throughout Mississippi (see map). CSS are designed for people experiencing a period of acute psychiatric distress or sudden emotional pressure which severely weakens the person’s ability to handle normal life situations. CSS address these symptoms through individual and group counseling, medical assessments by a Registered Nurse and medication prescribed by a Psychiatrist or Psychiatric Nurse Practitioner. The person’s symptoms can usually be stabilized within 10 days on average.

The major goal of the CSUs is to keep people as close to home as possible, divert the person from needing to be sent to a State Hospital, and prevent the need to be submitted to the civil commitment process by offering voluntary admission. CSUs frequently admit persons voluntarily who believe they need help, thus avoiding the need for Civil Commitment.

CSUs also stabilize people who have been ordered into treatment through the Civil Commitment process of the Chancery Court. CSUs take admissions 24 hours a day, 7 days a week.

Crisis Stabilization Services provided within first 24 hours of admission:
- Initial Assessment by Admission Coordinator
- Medical Screening by Registered Nurse
- Drug Toxicology Screening
- Psychiatric Consultation by Psychiatrist or Psychiatric Nurse Practitioner

During the remainder of the person’s stay they will receive:
- Further evaluation and observation
- Crisis Counseling
- Substance Abuse Counseling
- Individual, Group and Family Therapy
- Targeted Case Management Services
- Family Education
- Other Therapeutic Activities

Prior to Discharge the person develops an Individual Crisis Support Plan and the CSU coordinates follow-up appointments with the local Community Mental Health Center or other provider of the person’s preference.

CSUs make every attempt to provide services for people in need. However, there are some people or situations for which a CSU is not the most appropriate place for the individual to receive help. Some examples are:
- Someone who needs a place to stay but is not having acute psychiatric distress
- Someone with medical conditions that should be treated in a hospital
- Someone who is addicted to alcohol and/or drugs that must be medically supervised when they stop using them
- Someone who is physically aggressive and could potentially injure other people in the CSU
- Someone who has an intellectual disability which may inhibit the benefits of therapy

Those being treated at a CSU can usually be stabilized within about 10 days, though some may need a longer period of time to reach stabilization. When a person is not stabilized in a reasonable amount of time, they may be court committed and then transferred to a Department of Mental Health (DMH) Behavioral Health Program (BHP) such as a State Hospital.

Locations and Contact Information

Batesville Crisis Stabilization Unit
Operated by Timber Hills Mental Health Services
110 Randy Hendrix Drive
Batesville, MS 38606
Phone: (662) 563-9176
Fax: (662) 563-7384

Brookhaven Crisis Stabilization Unit
Operated by Region 8 Mental Health Services
725 Brockman Drive Ext.
Brookhaven, MS 36901
Phone: (601) 823-2300
Fax: (601) 823-2332

Cleveland Crisis Stabilization Unit
Capps Crisis Stabilization Unit
Operated by Delta Community Mental Health
714 Third Street
Cleveland, MS 38732
Phone: (662) 846-2620
Fax: (662) 846-2660

Corinth Crisis Stabilization Unit
Operated by Timber Hills Mental Health Services
1000 State Street
Corinth, MS 38844
Phone: (662) 286-5469
Fax: (662) 286-6971

Coldwater Crisis Stabilization Unit
Operated by Region 9 Mental Health Services
1125 County Barn Road
Coldwater, MS 39048
Phone: (662) 563-2334
Fax: (662) 563-7384

Gulfport Crisis Stabilization Unit
Operated by Gulf Coast Mental Health
15127 County Barn Road
Gulfport, MS 39503
Phone: (228) 868-6524
Fax: (228) 864-2614

Laurel Crisis Stabilization Unit
Operated by Pine Belt Mental Healthcare Resources
394 West Drive
Laurel, MS 38440
Phone: (601) 426-7520
Fax: (601) 428-5790

Newton Crisis Stabilization Unit
Operated by Central MS Residential Center
700 Northside Drive
Newton, MS 39365
Phone: (662) 683-4300
Fax: (662) 683-4303

Tupelo Crisis Stabilization Unit
Operated by Timber Hills Mental Health Services
1927 A Briaridge Road
Tupelo, MS 38801
Phone: (662) 680-6250
Fax: (662) 680-4350

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