



988 Planning Grant
Planning Coalition Meeting
July 13, 2021

Members Present:

Katie Storr, DMH Chief of Staff
Suzanne Rabideau, Health Management Associates
Cami McIntire, Health Management Associates
Veronica Vaughn, DMH Director of Branch of Coordinated Care
Falisha Stewart, DMH Program Coordinator of Office of Consumer Support
Kristi Kindrex, DMH Special Projects Officer of Consumer Support
Nicole Bedsole, Housing Case Manager of Mental Health Association
Ann Rodio, Region 8 Director of Alcohol and Drug Services
Brenda Patterson, Executive Director of Contact Crisis Line
Katrina Sunivelle, Region 12 Executive Director of Contact Helpline
Teresa Mosley, Psychometrist/Adjunct Instructor of Mississippi College
Amy Mosley, Region 10 Director of Crisis Services
Andrew Day, Mississippi Division of Medicaid
Sitaniel Wimbley, Executive Director of Nami of Mississippi
Kelly Breland, DMH Chief Financial Officer
Ja'Quila Newsome, DMH Director of Suicide Prevention
Molly Taylor, DMH Program Director of Outreach and Planning
Vickie Winslett, President of Mississippi Alliance to End Suicide
Marissa Nooner, Region 4 Mobile Crisis Team
Pamela Smith, Board Member of MS Chapter of American Foundation for Suicide Prevention

I. Welcome

- Katie Storr, Chief of Staff with the Department of Mental Health, welcomed team members to the 988 Planning Coalition meeting and thanked everyone for their feedback, as we continue to move forward.

II. Approval of Minutes from June 29, 2021

- Planning Coalition Meeting minutes from June 29, 2021, were approved as submitted, with no changes.

Motion to accept minutes:

1. Sitaniel Wimbley, Executive Director of NAMI of Mississippi
2. Katrina Sunivelle, Executive Director of Contact Helpline
3. All members were in favor

III. Coalition Discussion Items

- Sitaniel Wimbley, Executive Director of NAMI of Mississippi, reported that NAMI has an initiative closely watching the 988 process and what goes on around it. NAMI generally sends information to every state office across the nation for advocates and pushes out information that is important to the people served in the community.
- Suzanne Rabideau, Health Management Associates, stated that July 2022 the 988 Line has to be up and running. The federal government will collect information and then decide when the text and chat features have to be up and running.
- Suzanne Rabideau, Health Management Associates, reviewed information regarding 988 Centers to be able to maintain local resources and referral listings.
 1. Grant Requirement: Referral
 - a. In partnership with the Lifeline, State and territory agencies shall ensure Lifeline member centers in their region have systems in place to maintain local resource and referral listings. As part of its initial draft and final 988 Implementation Plan state/territory agencies must ensure that Lifeline member centers in their state have up-to-date referral resources for people in crisis which, at a minimum, include any available resources related to:
 - * substance abuse treatment and support groups
 - * alcohol recovery programs and support groups
 - * suicide loss survivors support groups
 - * suicide attempt survivor support groups
 - * LGBTQ specialized services
 - * culturally relevant support services including services that
 - * support racial
 - * justice for BIPOC individuals
 - * compulsive gambling support services
 - * social service information and referral
 - * crisis stabilization units
 - * in-patient psychiatric unit services
 - * domestic violence support services
 - * sexual assault prevention and survivor services

2. Discussion: Referral Resources

- a. What are the current resources for having access to referral resources (e.g., 211, Info and Referral, individual entity tracking, coalitions that share info)?
 - * Department of Mental Health Resource Guide
 - * Department of Mental Health Website
 - * 211 United Way Website
 - * 211 Call Center
 - * NAMI Website
 - * Mental Health Mississippi Website
- b. Is there any technology used to track and share of referral resource information?
 - * iCarol software
- c. Are any enhancements needed to improve collection and dissemination of referral resource information?
 - * Assign staff to update and maintain referral information
 - * Comprehensive list of referral services
 - * Create an APP with local resource information
 - * Platform on one central location for all resources to be accessed
 - * Utilizing the “Network of Care” website for Mississippi providers and individuals that are in need of services, so that all resources would be in one central location
 - * Closed loop of referrals
- d. What types of data should be collected to be able to report out of referrals made?
 - * Services utilized
 - * Types of referral(s) that were provided to caller

IV. Alignment with National Initiatives Around Public Messaging

- Postponed until next the 988 Coalition meeting.

V. Next Meeting Discussion

- Suzanne Rabideau, Health Management Associates, reviewed topics that will be discussed at the next 988 Coalition meeting.
 1. Crisis call flow and connection to other services
 2. Recap on prior discussion that needs additional conversation to support development of the 988 Plan
 3. Alignment with national initiatives around public messaging
 4. Other suggested topics

VI. Next Steps

- Suzanne Rabideau, Health Management Associates, announced that the next steps will be to focus on the draft plan.

VI. Date and Time of Next Meeting

- THE NEXT MEETING WILL BE HELD ON TUESDAY JULY 27, 2021, at 10:00AM.