



Mississippi Department of Mental Health
Provider Bulletin
Number IO0073

**Subject: DMH Certified Providers
Affected by the Jackson Water Outage**

Issue Date: March 6, 2017

Effective Date: March 6, 2017

Scope

All DMH Certified Providers of Mental Health, Intellectual and Developmental Disabilities, and Substance Use Disorders Community Service Providers with program locations in Hinds County.

Purpose

Inform all DMH Certified Providers with program locations in Hinds County of potential water outages and procedures for safe guarding individuals receiving services.

Background

The City of Jackson Department of Public Works will repair a water main break that will require an extended water outage. To conduct the repair, crews must shut off water for the duration of the repair. The water main to be repaired, located off Forest Avenue, is a massive artery and projected impact areas will include south and west Jackson but could impact water delivery to other areas of Jackson.

Subject

The City of Jackson will begin the water outage on Friday, March 10 at 3:00 p.m. and the outage is scheduled to run through Sunday, March 12 at 3:00 p.m. The affected areas are outlined on the enclosed Water Outage Map.

Programs in area codes 39056, 39201, 39202, 39203, 39206, 39208, 39209, 39211, 39213, 39216, 39217 and 39269 should prepare for low water pressure with the possibility of no water pressure for the duration of the repair.

Programs in area codes 39204, 39212, 39218, 39232 and 39272 should expect very low water pressure or no water pressure for the duration of the repair.

All DMH Certified Providers with program locations in Hinds County should immediately begin acquiring drinking water in preparation of the outage. One gallon per person per day is recommended. It is also recommended that programs fill bath tubs or other empty containers with non-drinking water for use in flushing toilets and bathing.

The City of Jackson will establish 3 distribution sites for water and will provide one case of water per person per day. The sites will be in operation on Friday from Noon to 6:00 p.m. and Saturday 8:00 a.m. until the

water is gone. Water distribution sites will be established at Precinct 1 (Cooper Road), Precinct 2 (Metro Center) and West Street side of Memorial Stadium on University campus.

Water can also be delivered to vulnerable adults, disabled and elderly by calling #601-960-0335.

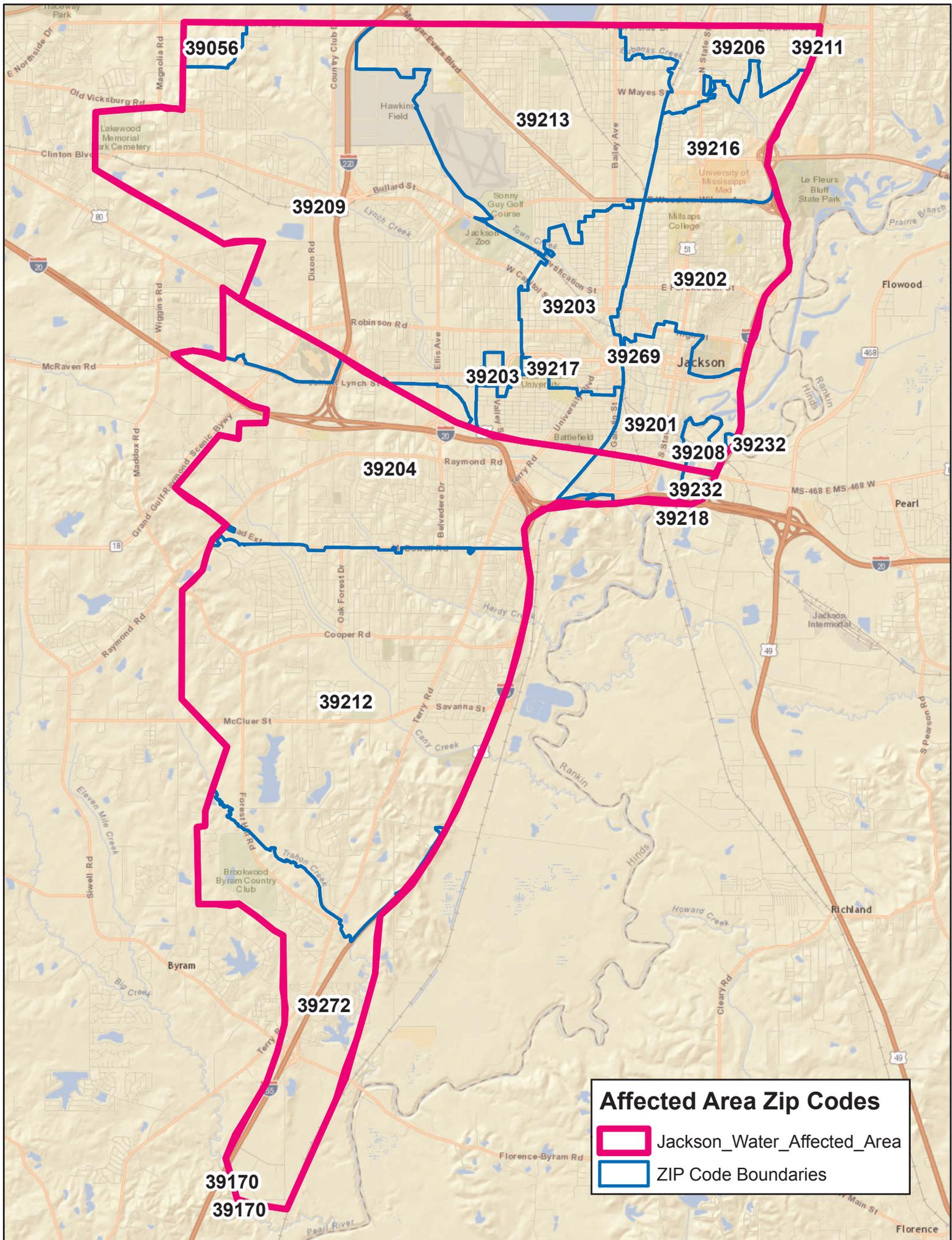
Affected areas will be under a boil water notice during the outage and after the repair is complete until the Boil Water Notice is lifted by the Mississippi State Department of Health.

The City of Jackson will use 311 for public reporting of water outages and the Code Red notification system to push notifications to the public and stakeholders. Certified Providers in the affected areas should register for Code Red, a free emergency notification system that allows Jackson leaders to deliver important messages quickly to residents.

Providers can sign up on the website <https://public.coderedweb.com/cne/en-US/26DC87D15012> or those without Internet access may call the Mayor's Action Line at 601-960-1111 and a customer representative will assist in the sign up. Code Red will provide alerts from the City of Jackson on status updates, availability of water resources and any other important information.

All closures of DMH Certified programs must be reported to the Department of Mental Health, Office of Incident Management by email to randy.foster@dmh.ms.gov or by phone to #601-359-6652. Providers with any issues or concerns can contact the Office of Incident Management during regular business hours or the DMH Helpline #1-877-210-8513 during non-business hours.

End of Provider Bulletin



Affected Area Zip Codes

- Jackson_Water_Affected_Area
- ZIP Code Boundaries