

DEPARTMENT OF MENTAL HEALTH

State of Mississippi

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Jackson, Mississippi 39201



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Diana S. Mikula - Executive Director

March 17, 2020

Dear DMH Certified Provider Agencies,

The Department of Mental Health realizes that you may have questions regarding the provision of mental health, substance use and IDD services due to the recent Center for Disease Control's and MS Department of Health's guidelines regarding COVID-19. We understand that certain programs and services may need to be modified to keep the people you serve and your employees safe.

DMH requests that communication from your agency come through you, as the Executive Director, and be streamlined to one Director to avoid miscommunication and numerous individual requests.

- For questions regarding DMH Operational Standards that might require changes in programs, service locations, capacities, etc., please contact Sandra Parks at sandra.parks@dmh.ms.gov.
- For questions related to programmatic grants and cash requests, please contact Jake Hutchins at jake.hutchins@dmh.ms.gov.
- For questions relating to Medicaid reimbursements, processes, etc., please contact the Division of Medicaid.
- For questions or inquiries related to COVID-19, safety measures, updates, and testing, please contact the MS Department of Health. They have a COVID-19 hotline number as well (1-877-978-6453).

Thank you for continuing services and flexibility.

Respectfully,

A handwritten signature in blue ink, appearing to read "SDA", followed by a long horizontal line extending across the page.

Steven D. Allen