



988 Planning Grant

Planning Coalition Meeting

April 27, 2021

Members Present:

Wendy Bailey, DMH Executive Director
Katie Storr, DMH Chief of Staff
Veronica Vaughn, DMH Director of Branch of Coordinated Care
Falisha Stewart, DMH Program Coordinator of Office of Consumer Support
April McNair, DMH Special Projects Officer of Outreach and Planning
Kristi Kindrex, DMH Special Projects Officer of Consumer Support
Brenda Patterson, Executive Director of Contact Crisis Line
Nicole Bedsole, Housing Case Manager of Mental Health Association
Marissa Nooner, Region 4 Mobile Crisis Team
Jonathan Grantham, Region 6 Clinical Director of LifeHelp
Karen Frye, Region 7 Chief Operations Officer of Community Counseling Services
Ann Rodio, Region 8 Director of Alcohol and Drug Services
Amy Mosley, Region 10 Director of Crisis Services
Katrina Sunivelle, Region 12 Executive Director of Contact Helpline
Jan Ulrich, 988 Planning Grant Manager

I. Welcome

- Veronica Vaughn, Director of the Branch of Coordinated Care, welcomed everyone, along with the new Coalition members to the Planning Coalition meeting as we continue to plan for the 988 Implementation.

- New Coalition members introduced included:
 1. Staci Waites, Region 2 Crisis Coordinator of Communicare
 2. Melody Madaris, Region 2 Assistant Director of Communicare
 3. Meghan Goldbeck, Area Director of American Foundation for Suicide Prevention for Mississippi and Louisiana
 4. Andrew Day, Mississippi Division of Medicaid, Office Director of Mental Health

II. Approval of Minutes from February 23, 2021

- Planning Coalition Meeting minutes from March 30, 2021, were approved as submitted, with no changes.

Motion to accept minutes:

1. Karen Frye, Region 7 Chief Operations Officer of the Community Counseling Services
2. Katrina Sunivelle, Region 12 Executive Director of the Contact Helpline
3. All members were in favor

III. Overview of the Coalition Support

- Introduction of 988 Grant Manager, Jan Ulrich, 988 Grant Manager
 1. Jan Ulrich, 988 Grant Manager announced that she works on behalf of Vibrant, but works directly with the Education Development Center.
- Planning Consultant Selection - Role
 1. Jan Ulrich, 988 Grant Manager stated that she serves in an advisory role with the 988 Coalition team to provide an opportunity for technical assistance.
 2. Katie Storr, Chief of Staff at the Department of Mental Health, reported that Health Management Associates will help guide the Coalition team developing the roadmap for the 988 implementation in Mississippi.
- National Supports from the 988 Planning Grant Grantor
 1. Community of Practice Information
 - a. Katie Storr, Chief of Staff at the Department of Mental Health, reminded the Coalition team about the Community of Practice resources link that she sent to everyone. She announced that there are several upcoming webinars and encouraged everyone to attend.

Webinar Schedule and Topics:

May 12, 2021-Text and Chat

May 12, 2021-Blending Funding Sources

May 19, 2021-Cultural Sensitivity and Racial Justice

IV. Planning Underway

- Introduction of Health Management Associates
 1. Suzanne Rabideau, Health Management Associates, is a Licensed Mental Health Therapist working with various states and organizations.
 2. Laquisha Grant, Health Management Associates, is a Senior Consultant.
- Suzanne Rabideau, Health Management Associates, announced that the following documents will be sent out soon to the Coalition members prior to the next meeting and will be discussed at the next Coalition meeting.
 1. Draft Coalition Charter being developed for more understanding of the role and how to help with input
 2. Draft anticipated topics for future meetings

V. Coalition Discussion Items

- Suzanne Rabideau, Health Management Associates, discussed the Eight Core 988 Planning Grant topics for the Coalition.
 1. Ensuring statewide coverage for 988 calls, chats, and texts.
 - a. States must ensure that there is 24/7 coverage within their state, by Lifeline member contact centers, for 988 calls, chats, and texts and that no geographic part of the state is without primary coverage.
 2. Funding structure for Lifeline Contact Centers.
 - a. States and territories will decide how they will actualize a strategy to better fund Lifeline member call centers answering 988 calls, texts and chats and follow up services.
 3. Capacity building for current and projected 988 volume for calls, texts, chats and follow-up services.
 - a. Through call volume predictions and cost per call predictions provided by the Lifeline, as well as guidance on center performance metrics for 988, states and territories will identify both current and projected volume capacity challenges Lifeline member contact centers face and, in collaboration with these centers, develop a three-year plan to expand and sustain contact center capacity to maintain a 90% in-state answer rate for 988 contacts.
 4. State/Territory support of Lifeline's operational, clinical and performance standards for centers answering 988.
 - a. State agencies shall create a plan for ensuring that Lifeline's operational standards, minimum membership requirements, and minimum performance metrics for 988 contacts are met by Lifeline member centers. The agencies shall also assure Lifelines key clinical standards are maintained at the centers.
 5. Identification of key stakeholders for 988 roll out.
 - a. States/territories must build a coalition of key stakeholders that are essential to 988 roll out. The coalition shall, at a minimum, meet monthly during the grant from April - September 2021.
 6. In partnership with the Lifeline, State and territory agencies shall ensure Lifeline member centers in their region have systems in place to maintain local resource and referral listings.
 - a. In partnership with the Lifeline, State and territory agencies shall ensure Lifeline member centers in their region have systems in place to maintain local resource and referral listings.
 7. State and territory agencies shall ensure all centers in their region are able to provide follow-up services to 988 users according to Lifeline best practices.
 - a. Technical assistance shall be provided by Lifeline on best practices in follow up care.
 8. Alignment with national initiatives around public messaging for 988 (scope).
 - a. Agencies funded through these grants must lay out a framework for how the 988 will be marketed within their state or territory. Agencies should ensure messaging is consistent with national/federal messaging about

the range of services 988 is intended to provide. Marketing should convey messages of help, hope and healing; should promote the voices of persons with lived experiences with mental illness and suicide, and should include specific strategies for reaching LGBTQ youth and other populations considered high risk for suicide. All messaging should adhere to all standards for Safe and Effective suicide prevention communication.

- Suzanne Rabideau, Health Management Associates, discussed the 988 Model legislation provided from Grantor. Many states have already put forward the 988 funding to legislature. She also encouraged Coalition members to read the Model Bill for Core Behavioral Health Crisis Service Systems.
- Suzanne Rabideau, Health Management Associates, discussed the Landscape Analysis on how this will be used to support future work for the 988 Coalition. The Landscape Analysis was submitted through Vibrant and this will help the Coalition members in identifying the needs to go forward.

VI. Open Discussion

- Katie Storr, Chief of Staff of the MS Department of Mental Health, reported that the Department of Mental Health is planning on funding the Asist Training for a limited number of Community Mental Health Center employees and will be communicating with the Directors of the Community Mental Health Centers to train the Mobile Crisis Teams in all Regions.

VII. Next Steps-Timelines

- Katie Storr, Chief of Staff of the MS Department of Mental Health, reported that the documents that were discussed today, will be topics in future meetings.
- Katie Storr, Chief of Staff of the MS Department of Mental Health, asked the Coalition members if they have anyone in mind that would be a candidate to become a Coalition member, to please forward information to herself, Veronica Vaughn or Falisha Stewart. She reached out to the Hospital Association and the 911 Association and they have hoping to get several individuals to join as a Coalition member.

VI. Date and Time of Next Meeting

- THE NEXT MEETING WILL BE HELD ON TUESDAY MAY 25, 2021 at 10:00AM.