

988 Planning Grant Planning Coalition Meeting September 14, 2021

Members Present:

Katie Storr, DMH Chief of Staff

April McNair, DMH Special Projects Officer

Kelly Breland, DMH Chief Financial Officer

Suzanne Rabideau, Health Management Associates

LaQuisha Grant, Health Management Associates

Cami McIntire, Health Management Associates

Veronica Vaughn, DMH Director of Branch of Coordinated Care

Falisha Stewart, DMH Program Coordinator of Office of Consumer Support

Brenda Patterson, Executive Director of Contact Crisis Line

Teresa Mosley, Psychometrist/Adjunct Instructor of Mississippi College

Katrina Sunivelle, Region 12 Executive Director of Contact Helpline

Sitaniel Wimbley, Executive Director of Nami of Mississippi

Meghan Goldbeck, Area Director of American Foundation for Suicide Prevention

Molly Taylor, DMH Program Director of Outreach and Planning

Ja'Ouila Newsome, DMH Director of Suicide Prevention

Jeff McCutchen, Oxford Chief of Police

Kelly Breland, DMH Chief Financial Officer

Andrew Day, Mississippi Division of Medicaid

Karen Frye, Region 7 Chief Operations Officer of Community Counseling Services

Jonathan Grantham, Region 6 Clinical Director of LifeHelp

Melody Madaris, Region 2 Assistant Director of Communicare

I. Welcome

 Katie Storr, Chief of Staff with the Department of Mental Health, welcomed all team members to the 988 Planning Coalition meeting and thanked everyone for reviewing and providing feedback for the draft 988 Implementation Plan.

II. Approval of Minutes from August 31, 2021

• The 988 Planning Coalition meeting minutes for August 31, 2021, were postponed until the next 988 Coalition meeting.

III. Coalition Discussion Items

- o Suzanne Rabideau, Health Management Associates, wanted feedback from the 988 Coalition members on what the progress has meant to you.
 - 1. Sitaniel Wimberly, Executive Director of Nami of Mississippi, commented that she sees the need for more unity in our state and staying connected.
 - 2. Brenda Patterson, Executive Director of Contact Crisis Line, stated that this has been a great opportunity for networking with all kinds of different organizations that have the same mission.
 - 3. Meghan Goldbeck, Area Director of American Foundation for Suicide Prevention, stated that the 988 number will get the individuals more connection and resources in their time of need.
 - 4. Katrina Sunivelle, Region 12 Executive Director of Contact Helpline, stated that this will be great for all communities to be able to access the 988 number easily.
 - 5. Jonathan Grantham, Region 6 Clinical Director of LifeHelp, expressed his concerns that you can always get a commitment, but you don't always get a follow through and holding the group accountable for that can be a challenge at times.

IV. 988 Implementation Planning Grant for Mississippi-September 12, 2021

- Suzanne Rabideau, Health Management Associates, reviewed information in each the Core Areas of the draft 988 Implementation Plan for Mississippi-September 12, 2021. The Core Areas include:
 - 1. Core Area #1: Ensure Statewide 24/7 Coverage for 988 Calls, Chats, and Texts
 - 2. <u>Core Area #2</u>: Secure Adequate, Diversified, and Sustained Funding Streams for Lifeline Member Centers
 - 3. <u>Core Area #3</u>: Expand and Sustain Center Capacity to Maintain Target In-State/Territory Answer Rates for Current and Projected Call, Text, and Chat Volume
 - 4. <u>Core Area #4</u>: Support Crisis Centers in Meeting Lifeline's Operational Standards, Requirements, and Performance Metrics

- 5. <u>Core Area #5</u>: Convene a Coalition of Key Stakeholders to Advise on 988 Planning and Implementation
- 6. <u>Core Area# 6</u>: Maintain a Comprehensive, Updated Listing of Resources, Referrals, and Linkages; Plan for Expanded Services
- 7. <u>Core Area #7</u>: Ensure All State/Territory Centers Can Provide Best Practice Follow-Up to 988 Callers/Texters/Chatters
- 8. Core Area #8: Plan and Implement Marketing for 988 in Your State/Territory

V. Next Steps

- o Katie Storr, Chief of Staff with the Department of Mental Health, discussed the nest steps for moving forward.
 - 1. Form small groups for areas that we want to work on.
 - 2. Full group would reconvene after we get feedback from all small work groups.

VI. Date and Time of Next Meeting

• THE NEXT MEETING WILL BE DETERMINED AT A LATER DATE.