

# DEPARTMENT OF MENTAL HEALTH

## State of Mississippi

1101 Robert E. Lee Building  
239 North Lamar Street  
Jackson, Mississippi 39201



(601) 359-1288  
FAX (601) 359-6295  
TDD (601) 359-6230

Diana S. Mikula - Executive Director

To: Executive Directors, Community Mental Health Centers (CMHCs)

From: Kelly Breland, Director, Bureau of Administration *KB*

Date: August 7, 2020

Re: WITS, Data Warehouse Submissions, and Claims for Payment – SFY 2021

As the new fiscal year begins, we wanted to continue sharing information in the ongoing efforts regarding Fee for Service (FFS), the Web Infrastructure for Treatment Services (WITS) system, data reporting, and deadlines for compliance. At the end of this memo are grouped listings of the services that will be referenced throughout. The Department of Mental Health (DMH) has delayed the FFS payments implementation until September 30, 2020 for many services and is allowing the option to submit payment requests as 1/12 of the budgeted amounts for this timeframe. While COVID-19 prompted this delay, this time should also allow for WITS to be implemented with fewer errors and technical adjustments to be made, and allows for evaluation of the COVID-19 issues during this period.

DMH will not adjust any rate above the approved Medicaid rate for any service in the absence of a formal rate study. You have expressed concerns that PACT reimbursement is insufficient to cover the total cost of the care as it relates to the Fidelity Model because some services that are delivered are not reimbursable. In response, DMH is developing a workgroup consisting of staff from CMHCs, DMH and Medicaid to address prior authorization, reimbursement rates, and duties/services that are not reimbursable. Adult and children Intensive Outpatient Programs do not currently have a Medicaid rate and will have a similar process for determining any prior authorization, the reimbursement rate(s), and duties/services that are not reimbursable.

We need to ensure accurate and complete data is being reported. This data is required for federal reporting and state reporting for funds received. Performance measures are required through the Board of Mental Health's DMH Strategic Plan, the Legislative Budget Office's Five-Year Strategic Plan, federal grant requirements, and the State Plans for the federal block grants. Several years ago, the Mississippi Legislature began a move to "performance-based budgeting" which focuses on outcomes. The federal government is also increasing their focus on data reporting. This information tells a story about whether services/supports are achieving objectives.

The deadline for Data Warehouse submission is the 10<sup>th</sup> of every month, and the deadline for 837 submissions, or any direct entry into WITS is the 20<sup>th</sup> of every month. The Data Warehouse submissions are required regardless of the type of reimbursement method. While the deadline for cash requests is normally the 15<sup>th</sup> of the month following the month of service, these can be submitted by the 20<sup>th</sup> under the circumstances unless notated otherwise. All other requirements in the “Mississippi Department of Mental Health Service Provider’s Manual”, which can be found under the providers section of the DMH website, are still in place and apply to providers.

For services, the following should be used in order to facilitate processing of your payment requests during state fiscal year 2021, and there will be feedback to providers during this process (refer to chart on last page of this memo):

- For the “**Grants - Fee For Service (with option for 1/12 of grant budget)**” section, and relating to the three month period ending September 30, 2020, you will need to provide a manual data report each month for your grants along with cash requests, in addition to submitting applicable data directly into WITS or as 837s and submissions to the Data Warehouse. DMH officials will review these cash requests, attached documentation, submissions to WITS (837s or direct entry), and to the Data Warehouse prior to payment. Beginning October 1, 2020, these services will be paid as appropriate claims billed through an 837.
- For the “**Grants - Not Fee For Service (cash request claims)**” section, these will be submitted as they normally are by the 15<sup>th</sup> of the month following the month services were rendered. DMH officials will review these cash requests, attached documentation, and submissions to the Data Warehouse prior to payment.
- For the “**Grants - Fee For Service (paid through WITS on 837)**” section, these services should be submitted through an 837 claim and will be paid based on those claims throughout state fiscal year 2021. DMH officials will review these 837 and submissions to the Data Warehouse prior to payment.

As a reminder, WITS is a work in progress just as most information technology systems. By extending the cost reimbursement payment method through September 30, 2020, this should allow for potential WITS system issues to be resolved prior to full implementation of Fee for Service. I encourage you and your staff to participate in the calls related to WITS to get updates of issues and challenges in order to make sure everyone is on the same page to get resolution. We appreciate your efforts in this endeavor and look forward to your continued assistance in refining it during the many months to come.

**Grants - Fee For Service (with option for 1/12 of grant budget)**

<i>Adult Mental Health</i>	<i>Children and Youth</i>	<i>Alcohol and Substance Use</i>
PACT	Children & Youth Purchase of Service	Residential Treatment
Adult Purchase of Service	CSU-Crisis Stabilization Unit	Pregnant & Parenting
CSU - Crisis Stabilization Unit		IOP
Physician Purchase		
Community Support Services		

**Grants - Not Fee For Service (cash request claims)**

<i>Adult Mental Health</i>	<i>Children and Youth</i>	<i>Alcohol and Substance Use</i>
ICORT	Juvenile Outreach Program	Prevention Services
Intensive Community Support Services	Intensive Community Support Services	Co-Occurring Disorders
Supervised and Supported Living	NAVIGATE	Peer Recovery
Peer Bridger	Wraparound Facilitation	
Alzheimer's Day Services		
Community Crisis Enhancement (other than the ones for CSU and PACT)		
Drop in Centers		
Mobile Crisis Response Teams		
PATH		
Supported Employment		

**Grants - Fee For Service (paid through WITS on 837)**

<i>Adult Mental Health</i>	<i>Children and Youth</i>	<i>Alcohol and Substance Use</i>
Pre-evaluation Screenings	Pre-evaluation Screenings	Diversion
CMHC Intakes		