



Mississippi Department of Mental Health
Provider Bulletin
Number PR0044

Subject: Change in Frequency of Support Coordination Contacts

Issue Date: June 22, 2015

Effective Date: July 1, 2015

Scope

All DMH Certified Providers of Support Coordination Services

Purpose:

To outline DMH expectations for the frequency of Support Coordination Activities/Contacts

Background:

Rule 48.2 of the DMH Operational Standards requires that Support Coordinators for the ID/DD Waiver speak with individuals and/or their legal guardians at least two (2) times per month or more frequently as determined by the Plan of Services and Supports or see the individual during a face-to-face contact.

Subject:

With the implementation of the Division of Medicaid's Long Term Services and Supports System (LTSS), the incorporation of the Plan of Services and Supports into LTSS, and the introduction of quarterly provider reports (in addition to the current monthly utilization reports), DMH expects the monitoring and coordination responsibilities of Support Coordinators to substantially increase. Rather than only face-to-face or telephone contacts, LTSS will provide Support Coordinators additional resources to monitor the overall health and welfare of people on the ID/DD Waiver and more efficiently coordinate their services. **As a result, DMH is decreasing the required face-to-face or telephone contacts with the person and/or his/her legal guardian from two contacts per month to one contact per month.** This revision is only a change in the frequency of the contacts. This does not negate the items that must be addressed during the contact. All other requirements in Chapter 48 of the DMH Operational Standards remain effective.

End of Provider Bulletin