Mississippi Department of Mental Health Bureau of Human Resources 239 North Lamar Street 1101 Robert E. Lee Building Jackson, MS 39201

www.dmh.ms.gov (601) 359-1288

Admin Support Specialist Office of Utilization Review

This position is available in the MS Department of Mental Health's (DMH) Office of Utilization Review (OUR) which is part of the Bureau of Certification & Quality Outcomes. The OUR reviews the utilization of behavioral health services and intellectual and developmental disability services for state-operated programs and key community-based services to prevent unnecessary institutionalization and readmission prevention. This position will be supporting the OUR team in a fundamental administrative aspect with data collection/reporting, managing OUR phone calls, initially processing team travel, supply acquisition, scheduling aide for meetings/trainings/audits, and records management/development. Additional special required skills needed in this position include working with data workbooks in excel and the ability to quickly learn software elements for report/data exportation.

The position will be responsible for various duties assigned as a member of the DMH OUR team and will report to the office director.

Preference will be given to those with:

- Proficiency in computer programs such as Excel, PowerPoint, Outlook, Word, and Adobe.
- Report compilation and data management experience.
- General data analysis and presentation experience.
- Excellent organizational, multi-tasking, and interpersonal skills.
- Excellent verbal and written communication skills.
- Working knowledge about the Mississippi Department of Mental Health.
- Experience and/or working knowledge of direct behavioral health and IDD services.
- Effective team player with phone etiquette and call management skills.

EXPERIENCE/EDUCATIONAL REQUIREMENTS:

Education:

A Bachelor's Degree from an accredited four-year college or university; AND

Experience:

Three to Five (3-5) years of experience related to the above-described duties,

Start Salary: \$33,600.00

Deadline to apply: July 8, 2022

Please submit your resume' to <u>Toni.Johnson@dmh.ms.gov</u>. Interested applicants must also complete the application process through the Mississippi State Personnel Board at <u>www.mspb.ms.gov</u>. Instructions are detailed in the Job Seekers tab. This employment opportunity will appear in the Job Openings section on the site. Please submit a resume with your application.

If you have questions, please contact Toni Johnson at the MS Department of Mental Health 601-359-6244 or via e-mail at Toni.Johnson@dmh.ms.gov.