



# Certified Community Behavioral Health Centers (CCBHC) Planning Grant Steering Committee Meeting September 12<sup>th</sup> at 2:30 p.m.



**MENTAL  
HEALTH**



**INTELLECTUAL AND DEVELOPMENTAL  
DISABILITY SERVICES**



**ALCOHOL AND DRUG  
ADDICTION SERVICES**



# CCBHC Steering Committee Meeting

## Agenda

- Welcome
- CCBHC Planning Grant Activities Update
- Open Discussion: MS's CCBHC Certification Criteria
- CCBHC Resources: Web Page, Upcoming Meetings and Trainings

**Upcoming Meeting Dates: 2<sup>nd</sup> Tuesday Monthly at 2:30 p.m.**  
October 10; November 14; December 12; January 9; February 13; March 12; April 9; May 14; and June 11



The Mississippi Department of Mental Health provides **hope** by supporting a continuum of care for people with mental illness, alcohol and drug addiction, and intellectual or development disabilities.



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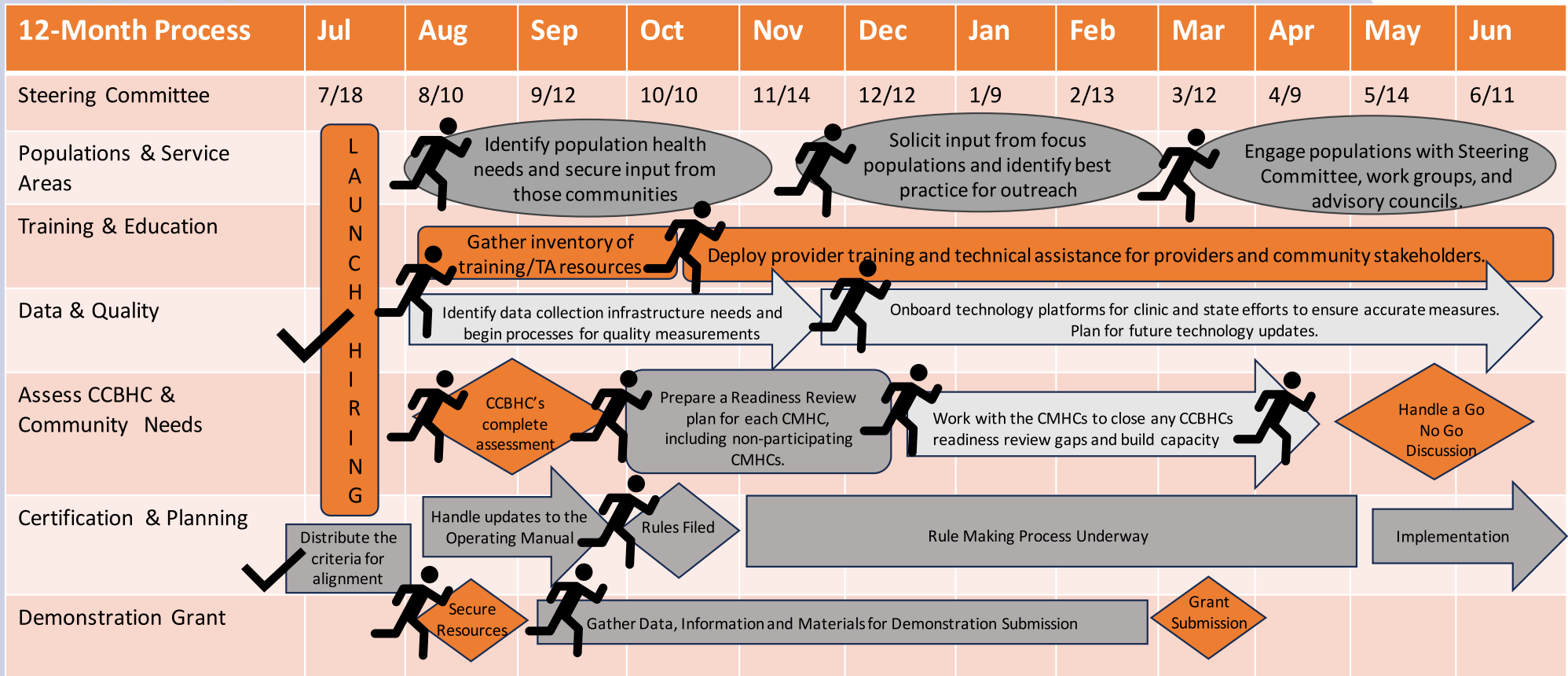
## CCBHC's Value for Mississippi



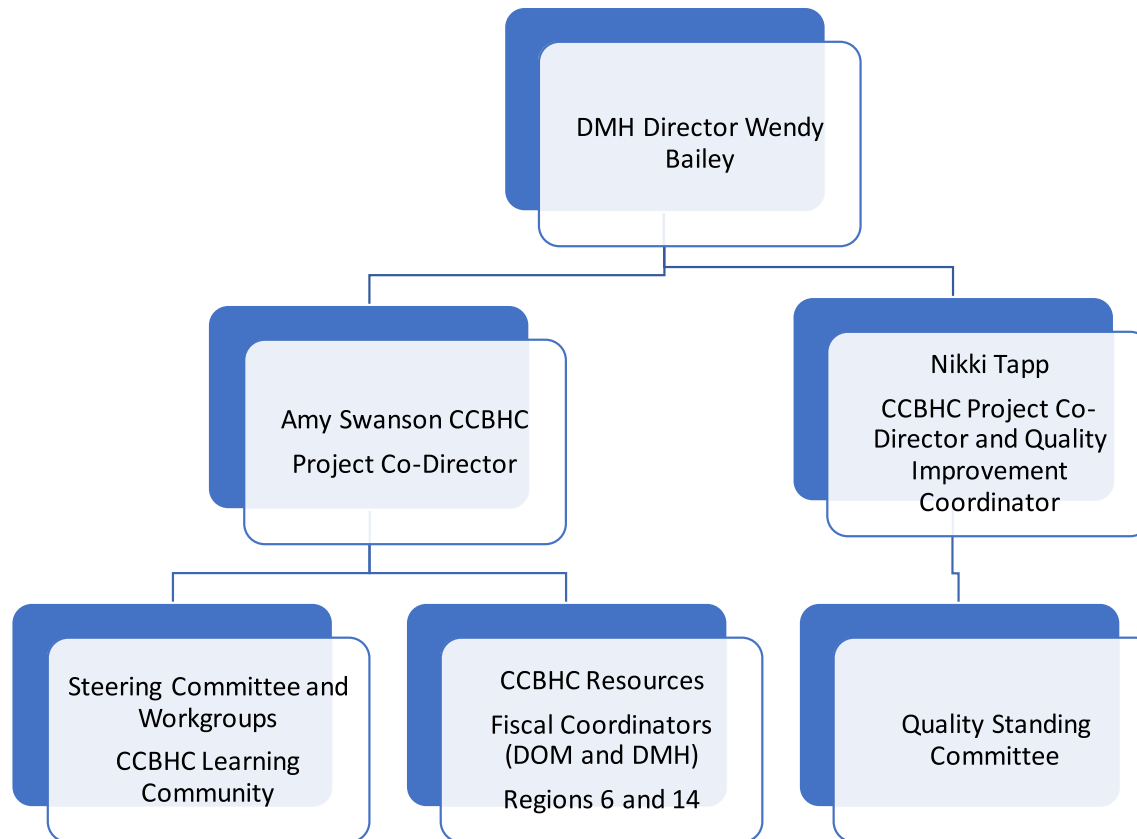
- **Improve access to and delivery** of community-based behavioral health services.
- **Address gaps or barriers to care** in Mississippi
- Establish **sustainable funding** for additional investment in **quality, evidence-based mental health and substance use services**.
- Offer **more competitive wages** because of the cost-based reimbursement that can aid in alleviating workforce shortages.
- Hold CMHCs accountable for **quality outcomes**.
- **Engage stakeholders and consumers of mental health services**, including youth, family members, and community leaders, to provide input on a **customizable approach to care** that increases responsiveness to the needs of Mississippians.



# Mississippi Planning Grant Activities and Timeline



# MS CCBHC Planning Grant Oversight





# MS CCBHC Steering Committee

**CCBHC Steering Committee Meetings: 2<sup>nd</sup> Tuesday, Monthly at 2:30 p.m. CST**



## Executive Committee

**Governance:** Meeting every Tuesday from 8:15-9:00 a.m.

**Finance:** Meeting every Wednesday from 9:00-9:45 a.m.

### Infrastructure

Staffing and Workforce Development; Training; Family & Client Engagement; Care Coordination; and Culture Competency.

### CCBHC Certification

DMH Operational Standards Committee  
*Schedule provided on Request*

### Quality

Data and Reporting; Evaluation; and Quality Assurance Plan

### Services and Supports

IDD; SUD; Children and Youth

**CCBHC Learning Collaborative:** *We will have an agenda item during the Mississippi CMHC Association meeting on the 2<sup>nd</sup> Wednesday, monthly from 10-Noon CST.*

**Stakeholder Engagement, Outreach and Communications**



# Meet Your MS CCBHC Team



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# CCBHC Planning Team

## Amy Swanson, CCBHC Project Director

- Serves as the principal contact for all CCBHC Planning Grant project related responsibilities.
- Supervises all grant staff and partners to assure that tasks are being accomplished, preparing and submitting all final reports, data and activities are being submitted to Project Co-Director (Malkin) for review and approval prior to submission.
- Chairs the CCBHC Steering Committee and Learning Collaborative and provide strategic governance for the CCBHC grant.
- Establishes standards, processes and tools for effective project delivery.
- Be responsible for ensuring DMH is on target for updating their certification requirements.

- ***What was your past/current role?*** OhioRISE Contract Administrator/State Liaison for Aetna/CVS Health
- ***Where will you work from?*** Ohio and Mississippi every chance I get!
- ***What's your favorite hobby?*** Hiking with my dogs and family!



## CCBHC Planning Team

### Nikki Tapp, CCBHC Project Director and Quality Improvement Coordinator



- Works with the Project Co-Director (Swanson) to assure that all tasks are accomplished by reviewing all final reports and data submissions to SAMHSA, and approving timeline activities for completion.
  - Participate in the CCBHC Learning Community
  - Ensuring standards, processes and tools are in place for effective project delivery.
  - Oversee and facilitate the work of the Quality Standing Committee of the CCBHC Steering Committee.
  - Review and make recommendations on all CMHCs self-assessment results from readiness reviews to ensure they align with DMH and SAMHSA clinical requirements.
- 
- ***What was your past/current role?*** Clinical Director at Region IV MHS
  - ***Where will you work from?*** Iuka, MS and Tupelo, MS and travel to CCBHC sites
  - ***What's your favorite hobby?*** Lake Days

## CCBHC Planning Team



### Mark E. Scott, DMH Fiscal Coordinator

- Coordinate cost reporting.
- Collaborate with the Fiscal Coordinator at the Division of Medicaid.
- Coordinate fiscal portion of the grant requirements.
- Serve on the Finance Workgroup of the Executive Committee of the CCBHC Steering Committee.
- Participate on the Data and Reporting Workgroup of the Quality Standing Committee.
- Complete a monthly site visit in Regions 6 and 14.
- ***What was your past/current role?*** Private Sector Grants Manager, Lobbyist, Workforce Developer. Former Commissioner for Region 14.
- ***Where will you work from?*** Lucedale, Mississippi
- ***What's your favorite hobby?*** Golf

## CCBHC Planning Team



- Jamie Caugills
- DOM Fiscal Coordinator
  - I will devote 100% of my time coordinating cost reporting and other operational needs of the CCBHCs. I will split my time between the two CCBHC service areas outlined in
  - the grant proposal. I will collaborate with the Fiscal Coordinator at the Department of Mental Health when needed to meet
  - the fiscal portion of the grant requirements. The Fiscal Coordinator will serve on the Finance Workgroup of the Executive
  - Committee of the CCBHC Steering Committee. Also, will participate on the Data and Reporting Workgroup of the
  - Quality Standing Committee. I will complete a monthly site visit in Regions 6 and 14.
- What was your past/current role? Desk reviewing the cost reports for the Home Health Care Agencies and processing the provider enrollments for the RHCs, FQHCs, and ESRDs.
- Where will you work from? Mississippi Division of Medicaid
- What's your favorite hobby? Shopping

## CCBHC Planning Team



### Merideth T. Selby, MS, CMHT, Region 6 Project Coordinator

- Project Coordinator (PC) coordinates and directs project management operations at the CCBHC level by working with the CCBHC Project Directors through assessment and planning of the operational goals/outcomes.
- The PC also provides coordination of local activities for transformational change at that level of the operation, along with providing governance for the Certified Community Behavioral Health Clinic Planning grant by implementing standards, processes, and tools used for effective project management.
- **What was your past/current role?** I have served in various capacities at Life Help over the years, most recently as Quality Assurance Manager.
- **Where will you work from?** Primarily from the Life Help Grenada County Office, but will venture out to wherever the project takes me!
- **What's your favorite hobby?** Traveling; working jigsaw puzzles

## CCBHC Planning Team



### Doug Cole, Ph.D., Region 6 Data/IT Systems Coordinator

- The IT/Data Systems Coordinator will devote 50% of their time to this grant and is responsible for the review of technology and data collection systems currently in use and developing recommendations to enhance statewide data collection and reporting capacity. By leveraging the existing staff in the regions, we will more effectively gain a deeper understanding of what will need to be able to be operationalized within the current EHR systems while we wait for the new state solutions to be developed.
- These staff would be working on alignment between state and local systems and are best positioned to coordinate these activities in the Planning Grant. Eventually, these IT/Data Systems Coordinators will serve as trainers for non-pilot site regions.
- **What was your past/current role?** Psychologist by training, currently EHR trainer, EHR manager, and data analyst. Will focus on making our current EHR compliant with CCBHC components and requirements.
- **Where will you work from?** Office or home, whichever is called for over the course of this project.
- **What's your favorite hobby?** No favorite but enjoy podcast surfing, playing pickleball, and dabbling in hydroponic gardening.

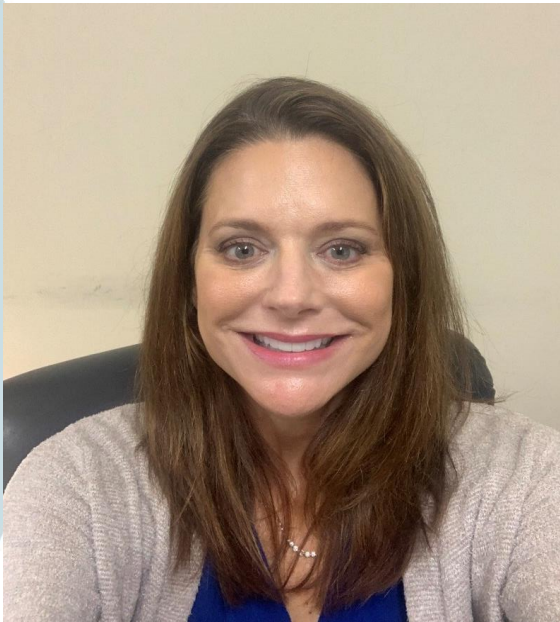
## CCBHC Planning Team



**Heather Brister, Singing River Services, Region 14 Data/IT Systems Coordinator**

- Responsible for the review of technology and data collection systems currently in use and developing recommendations to enhance statewide data collection and reporting capacity.
- Working on alignment between state and local systems to coordinate these activities in the Planning Grant.
- What was your past/current role?
  - Assistant CFO
- Where will you work from?
  - Singing River Services, Main Office
- What's your favorite hobby?
  - Traveling/Hiking

## CCBHC Planning Team



### Rebecca Small, LPC

- Region 6 Family/Client Engagement
  - The Family/Client Engagement Coordinator in Region 6 will devote 50% of their time to working with the Consultant to build on their existing framework for their family and client engagement.
  - Family/Client Engagement Coordinator and Consultant will develop a playbook to ensure active Family Voice and Choice is integrated in MS's CCBHC community.
  - Also, this Coordinator will handle training other CMHCs on this playbook and efforts to boost their Family and Client Engagement Strategies.
- **What was your past/current role?** I am the Director of Administration for Life Help. I work in concert with the Executive Director to provide quality assurance oversight and planning of CMHC programs.
- **Where will you work from?** I will work from my office at Life Help.
- **What's your favorite hobby?** I like to exercise and attend estate sales.





## CCBHC Planning Team



- Jackie Sue Griffin, MBA, MS and Peter Gamache, Ph.D., MBA, MLA, MPH, Evaluator
- Evaluators
  - The Project Evaluator (PE) is responsible for training the project team and engaging them in the project evaluation, identifying opportunities for improvement, developing, and executing a community needs assessment for DMH and Region 6, and overseeing project data collection, management, analysis, and storage.
  - The PE will report findings for review, oversee the evaluation, and prepare reports for the Project Directors , who interfaces with SAMHSA.
- Organizational Background: Works with Peter Gamache, Ph.D. to evaluate all MS CCBHCs as a part of Turnaround Achievement Network. Owner and Executive Director of Jackie Sue Griffin & Associates, LLC
- 33 years of SAMHSA experience; procured \$2.3 billion for non-profit organizations, including CMHCs; serves as SAMHSA Peer Reviewer.



# Disparity Impact Statement

## Goals

- Implement policies and guidelines to support the implementation of culturally and linguistically competent services and supports.
- Collect and analyze disparity data.
- Develop a workforce that is trained in providing culturally competent services and support.
- Implement social marketing strategies for advancing cultural competency.
- Implement referral services and resources for embedding culturally competent services and supports.

## Outcomes

- 100% of updates made to all CCBHC policies and guidelines.
- Training completed for 100% staff and contractors
- 75% of CCBHC Steering Committee, Learning Collaborative and Community Advisory Board (CAB) members provide input on CCBHC training plans, services, interventions, outreach strategies and materials.
- Baseline disparity and needs assessment data established.
- 75% of CCBHC staff are hired from the communities being served.
- 100% increase in social marketing strategies for advancing cultural competency.
- 95% accuracy reported on the current list of linguistic translators and interpreters.
- Increase in peer support services in Regions 6 and 14 (a specific % will be identified during the Planning grant).
- Establish baseline data for health literacy levels.
- All gaps identified for linguistic translators and interpreters.
- Develop guidelines to boost literacy levels for health information materials.



# MS Disparity Impact Team

## Discussion Questions and Feedback

- What opportunities do you see for this work in MS?
- Do you see any individuals or groups that are being left out of our efforts?
- Are you, or organizations you know, doing things that could contribute to supporting this work?



## **CCBHC Training and Technical Assistance**

### **MS CCBHC Steering Committee**

2<sup>nd</sup> Tuesday Monthly at 2:30 p.m. September 12; October 10; November 14; December 12; January 9; February 13; March 12; April 9; May 14; and June 11

### **MS CCBHC Learning Center**

Every Tuesday and Thursday at 9 a.m. CST  
Topics/Schedule posted on the website

### **MS CCBHC Office Hours**

Every Monday from 11 a.m. to Noon CST  
Drop-in sessions where CCBHC/DMH staff available to support MS

### **Resources and FAQs**

Updated and posted weekly on the website after MS CCBHC Learning Center sessions and Office Hours

# Thank You!

