

CCBHC Steering Committee Notes August 8 from 2:30-3:15 p.m.

Attendees:

- Amy Swanson
- Beth Fenech
- Brad (TBD)
- Cindie Martiny
- Deborah Brockaway
- Heather Brister
- Jackie Sue Griffin, MBA, MS
- Jake Hutchins
- Jamie X. Caugills
- Jason Ramey
- Jennifer O. Wentworth
- Joe N. Jackson
- Kathy Crockett
- Katie Storr
- Keenyn Wald
- Kelly Burrow
- Kimberly A. Sartin-Holloway
- Lay, Toniya
- Mallory Malkin
- Mark Scott
- Melody Madaris
- Merideth Selby
- Dr. Michael Nadorff
- Phaedre Cole
- Raquel Rosamond
- Rebecca Small
- Richard J. Manning
- Rick Vessell
- Sally Hoogewerf EdD
- Scott Sumrall
- Stephanie Foster
- Tiffany Baker
- Director Wendy Bailey
- Will Ruff

Agenda

- Welcome
- Meet Your CCBHC State Planning Grant Team
- Open Discussion: Review and get feedback on Diversity Impact Statement.
- CCBHC Resources: Web Page, Upcoming Meetings and Trainings

Meeting called to order at 2:30 p.m.

DMH Director Wendy Bailey: Good afternoon, everybody. Thank you all for joining us today. We are excited to share information with you about our progress with the CCBHC Planning Grant, introduce you to our CCBHC team, and get your feedback on our Disparity Impact Statement.

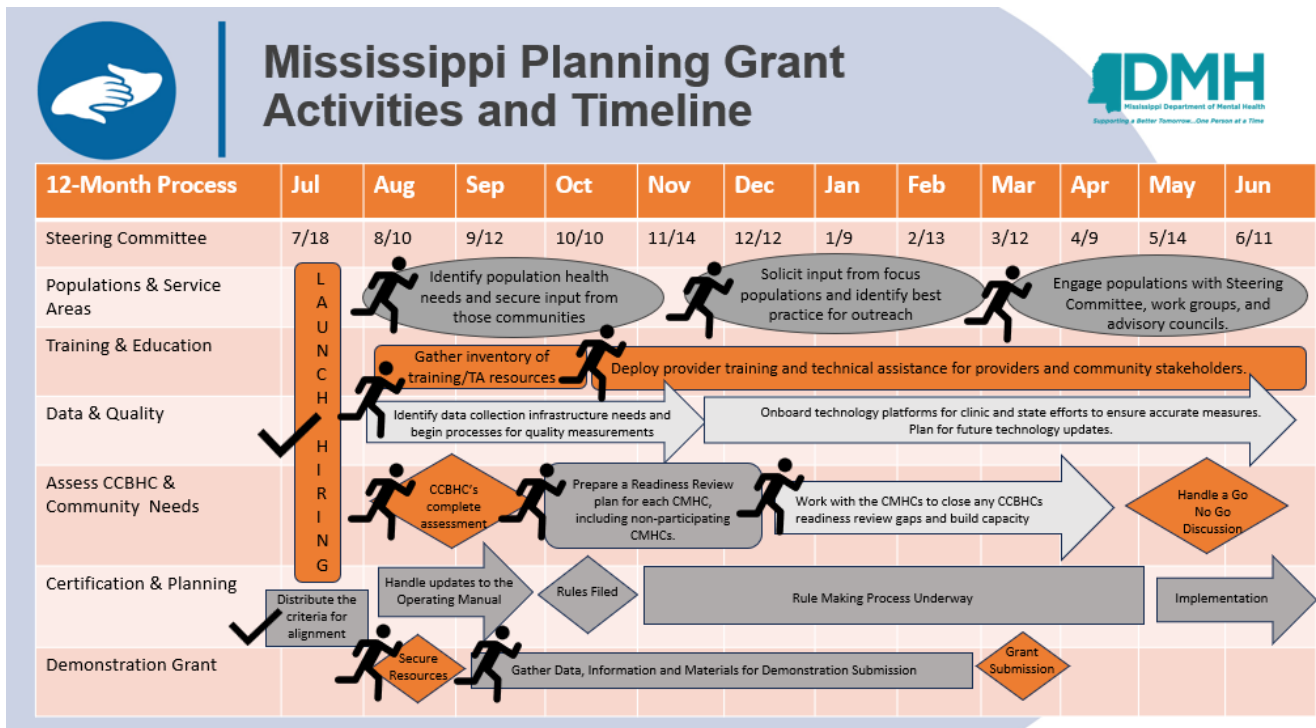


CCBHC's Value for Mississippi



- **Improve access to and delivery** of community-based behavioral health services.
- **Address gaps or barriers to care** in Mississippi
- Establish **sustainable funding** for additional investment in **quality, evidence-based mental health and substance use services**.
- Offer **more competitive wages** because of the cost-based reimbursement that can aid in alleviating workforce shortages.
- Hold CMHCs accountable for **quality outcomes**.
- **Engage stakeholders and consumers of mental health services**, including youth, family members, and community leaders, to provide input on a **customizable approach to care** that increases responsiveness to the needs of Mississippians.

Director Bailey then asked her CCBHC Project Director, Amy Swanson, to review the details on the CCBHC timeline and activities. Amy shared updates from the Planning Grant Activities and Timeline table below.



Director Bailey then provided details on the CCBHC Planning Grant team members, including their roles and responsibilities on the CCBHC Planning Grant. These included:

- Amy Swanson and Nikki Tap, CCBHC Project Co-Directors (please note that Ms. Tapp will be joining the team starting September 1, 2023).
- Jaime Caugills and Mark Scott, CCBHC Fiscal Coordinators
- Merideth Selby, Region 6 CCBHC Coordinator
- Doug Cole and Heather Brister, Regions 6 and 14 Data/IT Systems Coordinator
- Rebecca Small, Region 6 Family/Client Engagement
- Turnaround Achievement Network, Planning Grant Evaluator

Director Bailey invited everyone to participate in the Open Discussion item for today’s meeting, the Disparity Impact Statement. She referenced the Disparity Impact Statement that was distributed by Ms. Swanson prior to the meeting and reviewed the following goals and outcomes.

DMH
Mississippi Department of Mental Health
Supporting a Better Tomorrow...One Person at a Time

Disparity Impact Statement

Goals	Outcomes
<ul style="list-style-type: none"> • Implement policies and guidelines to support the implementation of culturally and linguistically competent services and supports. • Collect and analyze disparity data. • Develop a workforce that is trained in providing culturally competent services and support. • Implement social marketing strategies for advancing cultural competency. • Implement referral services and resources for embedding culturally competent services and supports. 	<ul style="list-style-type: none"> • 100% of updates made to all CCBHC policies and guidelines. • Training completed for 100% staff and contractors • 75% of CCBHC Steering Committee, Learning Collaborative and Community Advisory Board (CAB) members provide input on CCBHC training plans, services, interventions, outreach strategies and materials. • Baseline disparity and needs assessment data established. • 75% of CCBHC staff are hired from the communities being served. • 100% increase in social marketing strategies for advancing cultural competency. • 95% accuracy reported on the current list of linguistic translators and interpreters. • Increase in peer support services in Regions 6 and 14 (a specific % will be identified during the Planning grant). • Establish baseline data for health literacy levels. • All gaps identified for linguistic translators and interpreters. • Develop guidelines to boost literacy levels for health information materials.

She invited committee members to think about these questions as they reviewed the Goals and Outcomes from the MS CCBCH Disparity Impact Statement:

- What opportunities do you see for this work in MS?
- Do you see any individuals or groups that are being left out of our efforts?
- Are you, or organizations you know, doing things that could contribute to supporting this work?

Director Bailey invited feedback.

Director Bailey shared that the Department of Mental Health will issue the Department’s new State Plan for Diversity, Cultural Competency, Equity, and Inclusion on August 18, 2023. DMH will share the new plan next week. It includes five goals, including:

1. Implement policies and guidelines to support culturally and linguistically competent services and supports.
2. Collect and analyze disparity data.
3. Develop a workforce that is trained in providing culturally competent services and support.
4. Implement social marketing strategies for advancing cultural competency.
5. Implement referral services and resources for embedding culturally competent services and supports.

Phaedre Cole shared her region's work on securing a new linguistic vendor that helps support their clients' needs but acknowledged that their policies and procedures aren't updated. They are eager to work on updating these during the planning grant period.

Dr. Tiffany Baker reported that they have increased offering culturally competency training, but they are still looking at updating their policies and procedures. Dr. Baker reported needing support identifying recruitment and engagement strategies with Hispanic populations.

Joe Jackson suggested that we reach out to some state-based organizations, like the Black Women's Roundtable, to connect with people doing this work in Mississippi. Mr. Jackson agreed to send DMH a list of organizations that might make good partners. Also, he offered to facilitate these connections with people that he knows in the community.

Director Bailey reported that DMH is looking at securing TA from SAMHSA to support culture sensitivity training for the State.

Rebecca Small shared positive feedback about a recent conference hosted by The Glenn Foundation. She said that they provided a lot of training and resources for organizations to use to promote cultural competency in organizations. Ms. Small also recommended two resources Ms. Swanson shared with her, Guide to Equity Terminology: Promoting Behavioral Health Equity through the Words We Use. And SAMHSA's guide to Culturally Competent Care for Black American Adults Living with a Serious Mental Illness. Ms. Swanson said she would post these on the DMH website.

Dr. Michael posted details about Dr. Karina Zelaya from Mississippi State. She does work in this field and would be good to connect with for the CCBHC State Planning Grant work.

Jackie Sue Griffin, MBA, MS shared that the current CCBHC grantees in Mississippi are struggling to connect or coordinate a strategy on veterans. Director Bailey acknowledged that DMH is working with the MS Governor's Challenge to support veteran's activities. DMH will be developing a strategy to support CMHCs in outreach to veterans, as well as meeting the specific CCBHC requirements on serving veterans.

Ms. Griffin also recommended that MS create a crosswalk of the CCBHC requirements and DMH Operational Standards. Ms. Swanson shared that they have created a crosswalk of the CCBHC requirements and DMH Operational Standards. She invited anyone who wants a copy to request it and she will distribute it.

Ms. Swanson shared a reminder on meetings that are coming up. See below:



CCBHC Training and Technical Assistance

MS CCBHC Steering Committee

2nd Tuesday Monthly at 2:30 p.m. September 12; October 10; November 14; December 12; January 9; February 13; March 12; April 9; May 14; and June 11

MS CCBHC Learning Center

Every Tuesday and Thursday at 9 a.m. CST
Topics/Schedule posted on the website

MS CCBHC Office Hours

Every Monday from 11 a.m. to Noon CST
Drop-in sessions where CCBHC/DMH staff available to support MS

Resources and FAQs

Updated and posted weekly on the website after MS CCBHC Learning Center sessions and Office Hours

Director Bailey invited attendees to share any additional feedback on MS's CCBHC State Planning Grant efforts. No one had any questions, but Director Bailey invited them to reach out to Amy Swanson to share any feedback.

She thanked everyone for their time and reminded everyone to look out for a meeting invitation from Amy for all future meetings. The Steering Committee will meet on the 2nd Tuesday monthly from 2:30-3:15 p.m. The next meeting will be on Tuesday, August 8th from 2:30-3:15 p.m.

Meeting adjourned at 3:10 p.m.