

Certified Community Behavioral Health Centers (CCBHC) Planning Grant CCBHC Learning Collaborative December 13 at 10 a.m.









CCBHC Learning Collaborative

Agenda

- Discussions:
 - Region 3 Details on Optum Contracting
 - January Meeting
 - CCBHC Planning Grant Feedback/Needs
- ASKS:
 - Supply Secure a Proclamation from your Board supporting Mississippi's CCBHC efforts
 - Post a link to DMH's CCBHC web page on your website
- Appendix
 - Update on MS's CCBHC State Planning Grant Activities
 - DMH and CMHC Roles and Responsibilities



Region 3 Details on Optum Contracting/Tri Care Directory









January 17th Meeting



Same Day Access Call to Action Meeting

January 17th 10:00 a.m. to 4:45 p.m.

Registration opens at 9:30 a.m.

Location: Hinds Behavioral Health Center, 3450 US-80, Jackson, MS 39209

Purpose

- Convene DMH, DOM and CMHCs to develop implementation efforts to improve same day access to services.
- DMH shares updated state requirements.
- Collectively develop a same day access implementation plan.
- Gather feedback from participants on their understanding and awareness.

Invited Attendees

- National Organizations (MTM, SAMHSA, and The National Council—invited)
- DMH and DOM staff
- CMHC Staff (Staff that are involved in the agency's work on the client intake process and clinical documentation requirements, these could include: Clinical Director and Project Director)

Learning Objectives

- Gain a better understanding of the importance of same day access to services.
- CMHCs learn about experiences from the Mississippi SAMHSA's CCBHC grantees.
- Understand written practices and protocols needed to achieve same day access to services.



January 18th Meeting



CCBHC Planning Grant Stakeholder Engagement Planning Meeting

January 18th 9:30 a.m. to 3:00 p.m.

Registration opens at 9:00 a.m.

Location: Hinds Behavioral Health Center, 3450 US-80, Jackson, MS 39209

Invited Attendees

- National Organizations (MTM, SAMHSA, and The National Council—invited
- DMH and DOM staff
- CMHC Staff (Staff that are involved in the agency's work on community outreach and/or meeting CCBHC requirements for care coordination partnerships and MOUs these could include: Clinical Director and Project Director)
- Representatives from the following organizations: 988 Crisis Call Centers; Child welfare agencies; CHOICE housing voucher program; Employment Services systems; Juvenile and criminal justice agencies and facilities (including drug, mental health, veterans, and other specialty courts); Indian Health Service or other tribal programs; Mississippi Department of Rehabilitation Services; Peer Support programs; Other social and human services; Recovery Housing Services; Schools; State licensed and nationally accredited child placing agencies for therapeutic foster care service; and Transportation.

Goals

- Convene representatives, and people with lived experiences, from the external stakeholders required for CCBHC certification.
- Share updates and potential impacts for Mississippi of the CCBHC efforts.
- Gather feedback from representatives, and people with lived experiences, from the minimum mandatory partnerships required for CCBHC certification.
- Facilitate networking with community stakeholders.
- Develop population specific outreach and engagement strategies



CMHC ASKS









REGION 6 COMMUNITY MENTAL HEALTH COMMISSION

PROCLAMATION SUPPORTING MS's CCBHC EFFORTS

WHEREAS, mental illness affects more than 431,000 Mississippians. These are our friends, family members, and neighbors.

WHEREAS, the Region 6 Board of Commissioners endeavors to provide efficient and effective community based care for adolescents and adults with serious mental illness and/or substance use disorders.

WHEREAS, community services and supports prevent unnecessary hospitalizations for children, youth, and adults.

WHEREAS, Certified Community Behavioral Health Centers (CCBHCs) are designed to provide a comprehensive range of mental health and substance use disorder services to vulnerable individuals; with an emphasis on the provision of 24-hour crisis care, utilization of evidence-based practices, care coordination and integration with physical health care.

WHEREAS, CCBHC will:

- Improve access to and delivery of community-based behavioral health services.
- Address gaps or barriers to care in Mississippi
- Establish sustainable funding for additional investment in quality, evidence-based mental health and substance use services.
- Offer more competitive wages because of the cost-based reimbursement that can aid in alleviating workforce shortages.
- · Hold CMHCs accountable for quality outcomes
- Engage stakeholders and consumers of mental health services, including youth, family members, and community leaders, to provide input on a customizable approach to care that increases responsiveness to the needs of Mississippians.

NOW, THEREFORE, we, the Region 6 Board of Commissioners, support the agency's transition to the Certified Community Behavioral Health Clinic (or CCBHC) model. As a pilot site for the MS CCBHC Planning Grant, we will assist in the transformation of community behavioral health systems and provide comprehensive, coordinated behavioral health care in keeping with the CCBHC model.

PASSED AND APPROVED on this 25 day of Color, 2023

By Man Ulb Title: President

Supporting CCBHC Movement

We Need YOUR Help!

- Secure a Proclamation from your Board supporting Mississippi's CCBHC efforts
- Post a link to DMH's CCBHC
 web page on your website:
 Certified Community Behavioral
 health Clinics Mississippi
 Department of Mental Health
 (ms.gov)





CCBHC Planning Grant Status 12/5/2023







CCBHC Planning Grant Status Update





Readiness Areas	Status of 12/5/23	Details	Future Efforts				
Community Needs Assessment	Completed	 All statewide and regional surveys distributed and collected. Raw data and summary created. Ongoing stakeholder engagement Use data to inform all MS CCBHC implementation efforts 	 Final detailed analysis will be completed and shared with CCBHC Steering Committee in December 2023. 				
Site Selection	Completed	MS will start with Regions 6 and 14	 Regions 6 and 14 certified by 7/1/24 Additional CMHCs will be invited to submit an Interested Provider Request in 2024 				
State Certification	On Track to complete in 2023.	 Draft certification criteria and timeline developed. Final draft certification criteria, including all areas of state flexibility, like Evidence Based Practices (EBPs) and Quality Measures finalized. 	 CCBHC Certification Criteria Office Hours on draft certification criteria and timeline will be held in December 2024. Final criteria filing with the Secretary of State in January. 				
PPS	On Track to complete in early 2024.	 Scope of Services completed. DMH and DOM finalized PPS-1. Regions 6 and 14 started cost reporting work. DOM included CCBHC in the CCO Provider Agreements and continues to meet with the CCOs. Additional resources assembled and shared with CCOs on CCBHC and CCO care coordination/care management requirements. 	 DOM, DMH, and Regions 6 and 14 will conclude cost reporting work in 2023. DOM will determine billing process (T1014 shadow billing or status quo). DOM continues meetings with Gainwell Technology and CCOs on data and systems updates. DMH and DOM determine quality bonus payment structure. DMH and DOM determine any additional CCO Contract amendments 				
State Quality Measures	Completed.	 DMH and DOM finalized quality measures. DMH integrated into the CCBHC certification criteria. 	 Quality Improvement Committee and goals established. CCBHC Quality Measures reporting training. 				



CCBHC Planning Grant Status Update



Readiness Areas	Status of 12/5/23	Details	Future Efforts
Demonstration Application	On Track to complete in early 2024.	 Demonstration grant scenarios prepared and reviewed weekly with DMH and DOM. Draft legislation and proclamations circulated and being collected. Demonstration grant application support identified. 	 State legislation being pursued in December/January. Work to secure proclamations from all CMHCs in 2023. Secure additional proclamations from local and state stakeholders and organizations.
Project Plan	Completed and Ongoing	RACI/Project Plan developed.	Weekly updates continue.
Governance, Accountability and Authority	Completed and Ongoing	 Established a shared understanding of state agency roles and responsibilities. Formed an internal planning team. Formed and launched CCBHC Steering Committee in July 2023. Convened CCBHC Learning Collaborative in August 2023. Established the following workgroups: Certification; Executive; Finance; Health Information Exchange (HIE); Primary Care Screenings and Required Activities; Quality Improvement; Stakeholder Engagement; Transportation; Workforce Development. DMH and DOM decided to pursue the Demonstration, and if that was not successful move forward with a State Plan Amendment (SPA). Worked on development of a Client and Family Engagement Playbook. 	 Continue to convene CCBHC Steering Committee. Continue work with the CCBHC Learning Collaborative. Continue community outreach and stakeholder engagement. Identify additional workgroups needed for CCBHC efforts.
Data Capacity/Infrastructure	On Track to complete in early 2024.	 DMH and CMHCs completed an evaluation on data and reporting capabilities. Unmet data capacity/infrastructure needs will be identified, and remediation work plan developed to meet those needs. 	DMH and CMHCs will continue to work on a data/IT infrastructure and capacity building efforts.

CCBHC Certification Criteria	Contributors	Deadline	Status
Supply DMH Workgroup working on updating DMH Operational Standards with CCBHC Certification Criteria	CCBHC Planning Grant Team	7/28/2023	Completed
DMH workgroup establishes a timeline for their work	DMH	8/1/2023	Completed
DMH provides decisions/questions for areas of state flexibility	DMH	8/4/2023	Completed
Review areas of DMH questions on state flexibility with Steering Committee	CCBHC Steering Committee	9/12/2023; 10/11/2023	Completed
Finalize the list of required and allowable services	DOM, DMH, and Regions 6 and 14	10/15/2023	Completed
Finalize the list of required (non-billable) activities	DOM, DMH, and Regions 6 and 14	10/15/2023	Completed
Outline current and potential Evidence Based Practice (EBP)s for Mississippi	CCBHC Planning Grant Team	11/8/2023	Completed
Assemble an outine for the CCBHC certification process	DMH and CCBHC Planning Grant Team	11/2/2023	Completed
Finalize DRAFT CCBHC certification criteria (including state options)	DMH and CCBHC Planning Grant Team	11/21/2023	Completed
Develop and distribute CCBHC Certification Criteria Readiness Tool and Teams Folder to submit data	CCBHC Planning Grant Team	11/21/2023	Completed
Draft changes to DMH Interested Provider Form	CCBHC Planning Grant Team	11/21/2023	Completed
Distribute DRAFT CCBHC certification requirements to CMHCs and stakeholders	CCBHC Planning Grant Team	11/29/2023	Completed
CCBHC Certification Criteria Office Hours	DMH and CCBHC Planning Grant Team	12/1/2023	Completed





Activities	Status of 12/5/23	Details	Future Efforts
Disparity Impact Statement	Completed and Ongoing	 Secured input from Steering Committee Approved by SAMHSA Integrated to the DMH Cultural Competency Plan CLAS updates included on DMH website updates 	Use Community Needs Assessment information to inform Disparity Impact actions
Update the State's Plan for Cultural Competency to include a training plan for all CCBHC employed and contract staff. The CCBHC training plan will align with the National Standards for Culturally and Linguistically Appropriate Services (CLAS).	Completed	Included in DMH's Cultural Competency Plan	
Update any Mississippi Department of Mental Health (DMH) Division of Professional Licensure and Certification (PLACE) course materials, study manuals, exams, etc. to reflect all CCBHC training plan requirements.	Completed	 Included in DMH's Cultural Competency Plan Relias statement/background on cultural competency for training requirements secured. 	
Update the DMH monitoring checklist with CCBHC Training plan requirements, including capturing how the CCBHCs regularly assesses and captures personnel records on the skills and competence of any CCBHC employed and contract staff.	On Track to complete in early 2024.	 Crosswalk supplied to DMH DMH Operating Standards updates underway. 	Work will conclude by January 2024.





Activities	Status of 12/5/23		Details		Future Efforts
Review the CCBHC training plan with the CCBHC Family/Client Advisory Councils to get input on recommended training.	Completed and Ongoing	•	Training plans from Regions 6 and 14 gathered for review with Councils. This will be reviewed with Councils in Region 6 on September 12, feedback gathered.	•	Use feedback to inform future trainings offered, formats, and descriptions.
DMH and the CCBHC Learning Committee will review disparity data and information from the community needs assessment to develop recommended interventions based on data, including any necessary updates to the State's Plan for Cultural Competency, and the CCBHC training plan and activities.	Completed and Ongoing	•	Community Needs Assessment results completed. Findings/analysis released to Steering Committee on September 11th	•	DMH Multi-Cultural Committee reviews and makes any appropriate updates.
Share data and needs assessment results with the CCBHC Community Advisory Board (CAB) Councils to get input on recommended training and interventions.	Completed and Ongoing	•	This was reviewed with Councils in Region 6 on September 12 th		





Activities	Status of 12/5/23	Details	Future Efforts
Workforce Development	Completed and Ongoing	 Workforce Development Plan developed and shared with the CCBHC Steering Committee. Workforce Development Committee convened on 11/20/23 and workgroups established. 	Ongoing implementation of Workforce Development Plan.
Transportation	Ongoing	 All CMHCs participated in a training session with MTM to become Medicaid transportation providers Transportation guide for Medicaid clients produced and distributed. Trainings for care coordination and CMHC staff on arranging for Medicaid transportation held. 	 Ongoing trainings for Medicaid transportation. Gap analysis and remediation plans to be developed.
Health Information Exchange (HIE) Workgroup	Ongoing	 Audit of CMHC HIE utilization completed. Trainings and work sessions with HIE vendor held. All CMHCs have a BAA with MHA 	 Ongoing trainings Data gathered for potential health improvement activity Bi-directional data and information sharing resource proposal to be developed.





Activities	Status of 12/5/23	Details	Future Efforts
Recruit and hire CCBHC staff from the communities of the populations being served.	Ongoing	• Ongoing	Ongoing
Fund training for staff and community partners, including expanding access to DMH's e-learning system, Relias.	Completed and Ongoing	 Initial MS CCBHC Training Center curriculum established and issued by 8/25/23. 	 Training Plan will be updated by Feb 1 with: Results from CMHC CCBHC readiness assessments Community Needs Assessment findings Feedback from the family/client council meetings Details from the CCBHC certification criteria.
Gather input and recommendations from the CCBHC Community Advisory Board (CAB) Councils on training, staff competencies, and workforce development.	Completed and Ongoing	 This will be reviewed with Councils in Region 6 on September 12th 	
Engage the MS Community College Board to develop or update any certifications to include CLAS standards.	Completed and Ongoing	 Proposal developed waiting on scheduling their meeting. 	





Activities	Status of 12/5/23	Details	Future Efforts
Ensure CLAS standards are posted and promoted on DMH website.	Completed	 All updates handled for the website at: For Providers/Training page: https://www.dmh.ms.gov/providers/training. 	
Fund The Glenn Foundation to work with Regions 6 and 14 to develop a Minority Outreach and Engagement Plan.	Completed and Ongoing	Contract signed and work underway.	
Secure and use recommendations from the CCBHC Community Advisory Board (CAB) Councils and Peer Support professionals on social marketing messages and activities	Completed and Ongoing	 Reviewed with Councils in Region 6 on September 12th Started to gather inventory of current CCBHC's social media messaging and posts. 	 Continuing to gather inventory of current CCBHC's social media messaging and posts.
Review and update access to current list of linguistic translators and interpreters.	Completed and Ongoing	 Regions 6 and 14 gathered an inventory of translation and interpreter resources. 	 Resource guide to be developed and published.
Use disparity data and community needs assessment findings to identify gaps and remediation activities to ensure access to linguistic translators and interpreters.	Completed	 Community Needs Assessment completed. Inventory reviewed with Community Needs Assessment results and no updates needed. 	





Activities	Status of 12/5/23	Details	Future Efforts
Develop guidelines to boost literacy levels for health information materials.	Red		Work to happen in November thru March
Expand peer support services that are reflective of and embedded in the community.	In Progress		Work to happen in November thru March
Train CCBHC staff and contractors and Community Advisory Boards (CAB) on policies and procedures for securing translation and interpreter services for Medicaid enrolled populations.	Red		Work to happen in November thru March



Work Still To Complete as of 12/5/23









December and January Activities



Readiness Areas	• Details	Accountable Owners
Community Needs Assessment	 Final detailed analysis will be completed and shared with CCBHC Steering Committee in December 2023. 	Sally H. and Amy S.
Demonstration Application	 State legislation being pursued in December/January. Work to secure proclamations from all CMHCs in 2023. Secure additional proclamations from local and state stakeholders and organizations. Develop an evaluation plan and framework for Demonstration Grant application. 	 Amy S., MaCall C., and K. Storr Stakeholder Advisory Committee Evaluation Team
Communications	 Update the CCBHC Communications Plan. Update and publish additional publications, social media and other CCBHC promotional content. 	DMH CCBHC Planning Grant Team, and DMH Communications Resources
PPS	 DOM, DMH, and Regions 6 and 14 will conclude cost reporting work in 2023. DOM will determine billing process (T1014 shadow billing or status quo). DOM continues meetings with Gainwell Technology and CCOs on data and systems updates. DMH and DOM determine quality bonus payment structure. DMH and DOM determine any additional CCO Contract amendments 	 DOM, DMH, Regions 6 and 14 Consultant
State Quality Measures	 If needed, CCBHC Certification Criteria will be updated before filling with the Secretary of State. Quality Committee meetings held CCBHC Quality Measures reporting training. 	Amy S. and Nikki T.
Data Capacity and Infrastructure	DMH and CMHCs will continue to work on a data/IT infrastructure and capacity building efforts.	All CMHCs, EHR vendors, DMH staff



December and January Activities



Readiness Areas	Details	Accountable Owners
Project Plan	Continue regular updates	Amy S.
Governance, Accountability and Authority	 Continue to convene CCBHC Steering Committee. Continue work with the CCBHC Learning Collaborative. Continue community outreach and stakeholder engagement. Identify additional workgroups needed for CCBHC efforts. 	DMH CCBHC Planning Grant staff
Telehealth Strategies	 Review and issue recommendations from the survey results from CMHCs Work with the Office of BEAM on funding to providers and citizens to increase access to high-speed internet and telehealth. Identify and train CMHCs on the policies learned from "The Delta Center: Advancing Equitable Care and Payment for Telehealth in Louisiana and Mississippi." to strengthen health equity and improve primary care and BH Collaboration. 	Amy S., Mark S., and Region 6 (Delta Center project liaison)
Training Plan	 Work with the Veteran's Health Administration to ensure that the CCBHC work is consistent with the clinical mental health guidelines established by the VHA. Gather inventory of CCBHC training/TA resources. Creating a tracking and monitoring system for all CCBHC trainings. Developing a training on working with MS's managed care organizations, including information on all covered MS Medicaid benefits and services and MCO value added services. Developing a training on how to engage and inform clients of the importance of providing consent to share data and information with the Health Information Exchange (HIE). 	DMH CCBHC Planning Grant staff



December and January Activities



Readiness Areas	Details	Accountable Owners
Stakeholder Outreach and Engagement Committee	 Convene a Stakeholder Engagement Committee Hold an in-person meeting in January to boost outreach and engagement Identify and recruit stakeholders critical for CCBHC efforts. Sharing input on CCBHC communications and grant materials Providing feedback on the Mississippi Department of Mental Health (DMH)'s Family and Client Engagement Playbook Advising on CCBHC implementation efforts Giving input on the DMH template for annual Community Needs Assessment and toolkit Identifying stakeholders that will be critical for CCBHC implementation efforts 	 Stakeholder Engagement Committee DMH CCBHC Planning Grant staff Heidi A.
Stakeholder Outreach and Engagement Plan	 Work on the Stakeholder Engagement Plan, including elements from the 988 Plan DMH and DOH alignment on DOH statewide expansion of Community Health Workers (CHWs) Inform and educate MS's SOAR specialists on CMHCs and the CCBHC model. Identify contacts for all Emergency Rooms (ER) in MS. Initiate outreach to the ER contacts on the CCBHC model, including identifying opportunities to work with CCBHCs to expand access points where individuals can receive care "outside the clinic walls" Inform and educate Open Up Mississippi on CCBHC. (DMH F/U, and Regions 6 and 14 will ask their staff). Engage with MS's historically black colleges and universities (HBCUs) Gather information from the PATH grantees on effective strategies for engaging homeless populations. Use this information to create a training or have PATH grantees develop a training for the CCBCHs on best practice of engaging homeless populations. Work on developing an inventory of DMH's current school-based services model. Develop gaps and remediation plans to increase access to school-based services to CCBHCs. Secure details on the work that DMH's Division of Children and Youth Services is doing with UMMC, the MS Department of Education, Families As Allies, and the University of Southern MS are doing to develop a sustainable infrastructure for school-based mental health programs. 	DMH CCBHC Planning Grant staff



December and January Certification Activities



Highlighted areas are for dedicated readiness activities and capacity building for Regions 6 and 14.

	CCBHC Certification Activities	Contributors	Deadline
CCB	SHC Certification Criteria Office Hours	DMH and CCBHC Planning Grant Team	12/8/2023
CCB	SHC Certification Criteria Office Hours	DMH and CCBHC Planning Grant Team	12/11/2023
		Regions 6, 14 and CCBHC Planning	
<mark>Woı</mark>	rk with Regions 6 and 14 on CCBHC Certification Criteria Readiness Tool gaps	Grant Team	12/11/2023 thru 2/1/2023
Drat	ft P&Ps, operational templates, other resources to fulfill CCBHC Certification Criteria	CCBHC Planning Grant Team	12/11/2023 thru 2/1/2023
	BHC Certification Criteria Office Hours	DMH and CCBHC Planning Grant Team	12/18/2023
Inte	ernal and External feedback collected and revisions made on draft standards	DMH	12/30/2024
	BHC Certification Criteria Office Hours	DMH and CCBHC Planning Grant Team	1/4/2024
Dist	ribute a request for CMHCS to file a Interested Provider to obtain CCBHC certification	DMH	1/4/2024
Sub	mit filing to the Secretary of State (manual/online process)	DMH	1/15/2023
Dea	Idline for CMHCs to file their Interested Provider request	CMHCs	2/1/2024
		Regions 6, 14 and CCBHC Planning	
- Con	nplete a Mock CCBHC Readiness Review with Regions 6 and 14	Grant Team	<mark>2/12/2024 thru 3/15/202</mark>
CCB CCB	HC Certification Criteria Reviews (virtual)	<mark>DMH</mark>	3/25/2024 thru 3/29/2024
ССВ	BHC Certification Report of Findings	DMH	4/30/2024
		Regions 6, 14 and CCBHC Planning	
Reg	ions 6 and 14 submit the Plan of Compliance	Grant Team	<mark>5/30/2024</mark>
DM	H and DOM issues timeframes for additional CCBHC certification opportunities	DMH and DOM	5/1/2024
	BHC Certification Criteria Office Hours	DMH and CCBHC Planning Grant Team	5/13/2024 thru 5/17/2024
	v CCBHC Certification Standards in effect	DMH	7/1/2024
ivev	V CCDITC CETTIFICATION STANDARDS IN ENECT		8/1/20204 and Ongoing
Moi	nthly CCBHC Joint Operating Committee Meetings	Regions 6, 14, DMH, DOM and CCBHC Staff	(First Thursday Monthly)



Work Still To Complete in March thru June 30, 2024



- Other Work
 - TBD based on needs, etc.
 - Prepare CCBHC Provider and Mississippi Care Coordination Organizations (CCOs) Manuals.
 (Deadline May 1, 2024)



CMHC Engagement Opportunities

CMHCs that are currently CCBHCs







- Share the results of your Community Needs Assessment
- Provide any SAMHSA reporting or grant proposal narratives.
- Share any best practices.



- Distribute a Community Needs
 Assessment survey in your region that can be used to help support the MS State Community Needs Assessment
- Work with CCBHC staff to complete the CCBHC compliance checklist.

All CMHCs

- Secure proclamations in support of MS's CCBHC efforts from county/city/legislators. DMH will provide draft language.
- Help DMH identify potential partnerships and Designated Collaborating Organizations (DCOs) in your region.
- Participate in the CCBHC Learning Collaborative discussions and Steering Committee workgroups.
- Support CMHC related activities in the Diversity Impact Statement.
- Post a link to DMH's CCBHC web page on your website

Thank You!



Supporting a Better Tomorrow...One Person at a Time





