



Certified Community Behavioral Health Centers (CCBHC) Planning Grant Steering Committee Meeting December 12th at 2:30 p.m.



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CCBHC Steering Committee Meeting

Agenda

- Welcome and CCBHC Activity Highlights
- Updates and Open Discussion
 - January In-Person Meeting
 - Updates from Health Information Exchange; Quality Improvement; Stakeholder Engagement; Transportation; and Workforce Development Committees.

Upcoming Meeting Dates: 2nd Tuesday Monthly at 2:30 p.m.
January 9; February 13; March 12; April 9; May 14; and June 11



The Mississippi Department of Mental Health provides **hope** by supporting a continuum of care for people with mental illness, alcohol and drug addiction, and intellectual or development disabilities.



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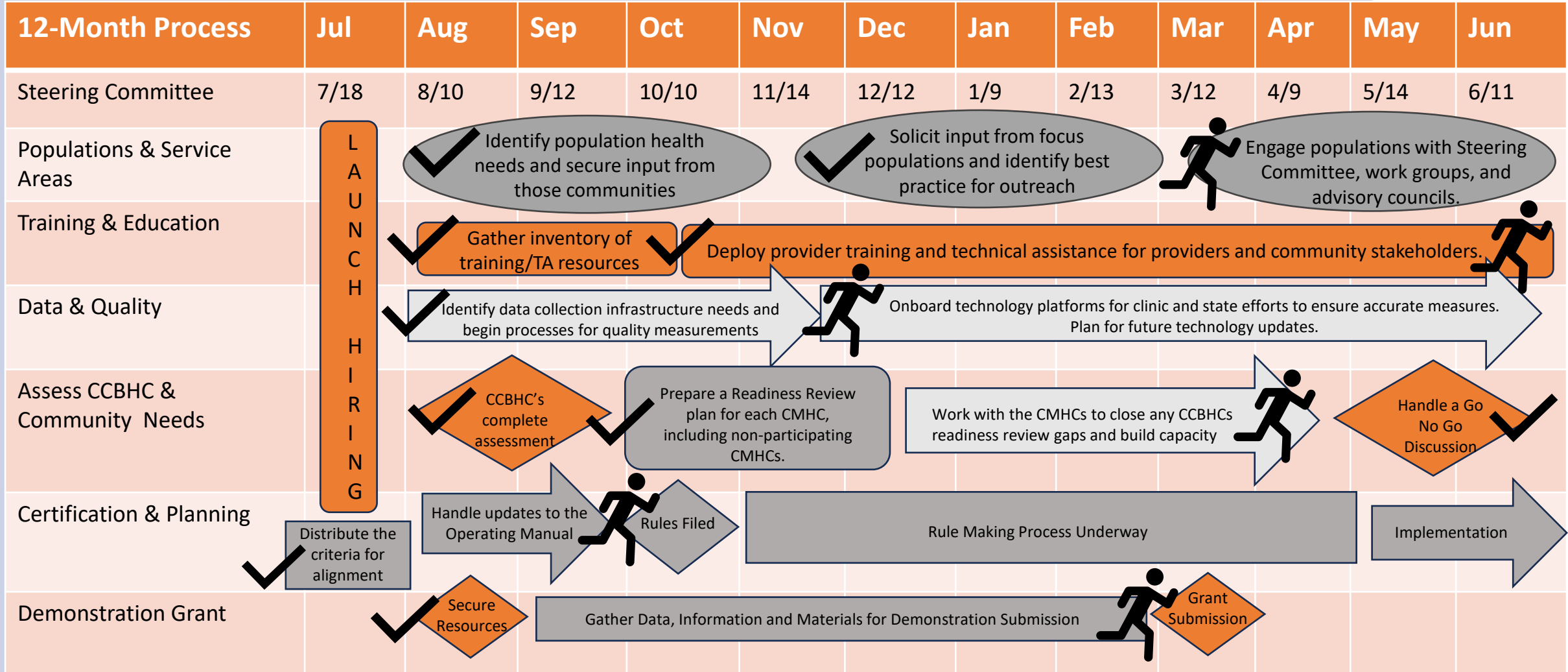
CCBHC's Value for Mississippi



- **Improve access to and delivery** of community-based behavioral health services.
- **Address gaps or barriers to care** in Mississippi
- Establish **sustainable funding** for additional investment in **quality, evidence-based mental health and substance use services.**
- Offer **more competitive wages** because of the cost-based reimbursement that can aid in alleviating workforce shortages.
- Hold CMHCs accountable for **quality outcomes.**
- **Engage stakeholders and consumers of mental health services**, including youth, family members, and community leaders, to provide input on a **customizable approach to care** that increases responsiveness to the needs of Mississippians.



Mississippi Planning Grant Activities and Timeline





January 17th Meeting



Same Day Access Call to Action Meeting

January 17th 10:00 a.m. to 4:45 p.m.

Registration opens at 9:30 a.m.

Location: Hinds Behavioral Health Center, 3450 US-80, Jackson, MS 39209

Purpose

- Convene DMH, DOM and CMHCs to develop implementation efforts to improve same day access to services.
- DMH shares updated state requirements.
- Collectively develop a same day access implementation plan.
- Gather feedback from participants on their understanding and awareness.

Invited Attendees

- National Organizations (MTM, SAMHSA, and The National Council—invited)
- DMH and DOM staff
- CMHC Staff (Staff that are involved in the agency's work on the client intake process and clinical documentation requirements, these could include: Clinical Director and Project Director)

Learning Objectives

- Gain a better understanding of the importance of same day access to services.
- CMHCs learn about experiences from the Mississippi SAMHSA's CCBHC grantees.
- Understand written practices and protocols needed to achieve same day access to services.



January 18th Meeting



CCBHC Planning Grant Stakeholder Engagement Planning Meeting

January 18th 9:30 a.m. to 3:00 p.m.

Registration opens at 9:00 a.m.

Location: Hinds Behavioral Health Center, 3450 US-80, Jackson, MS 39209

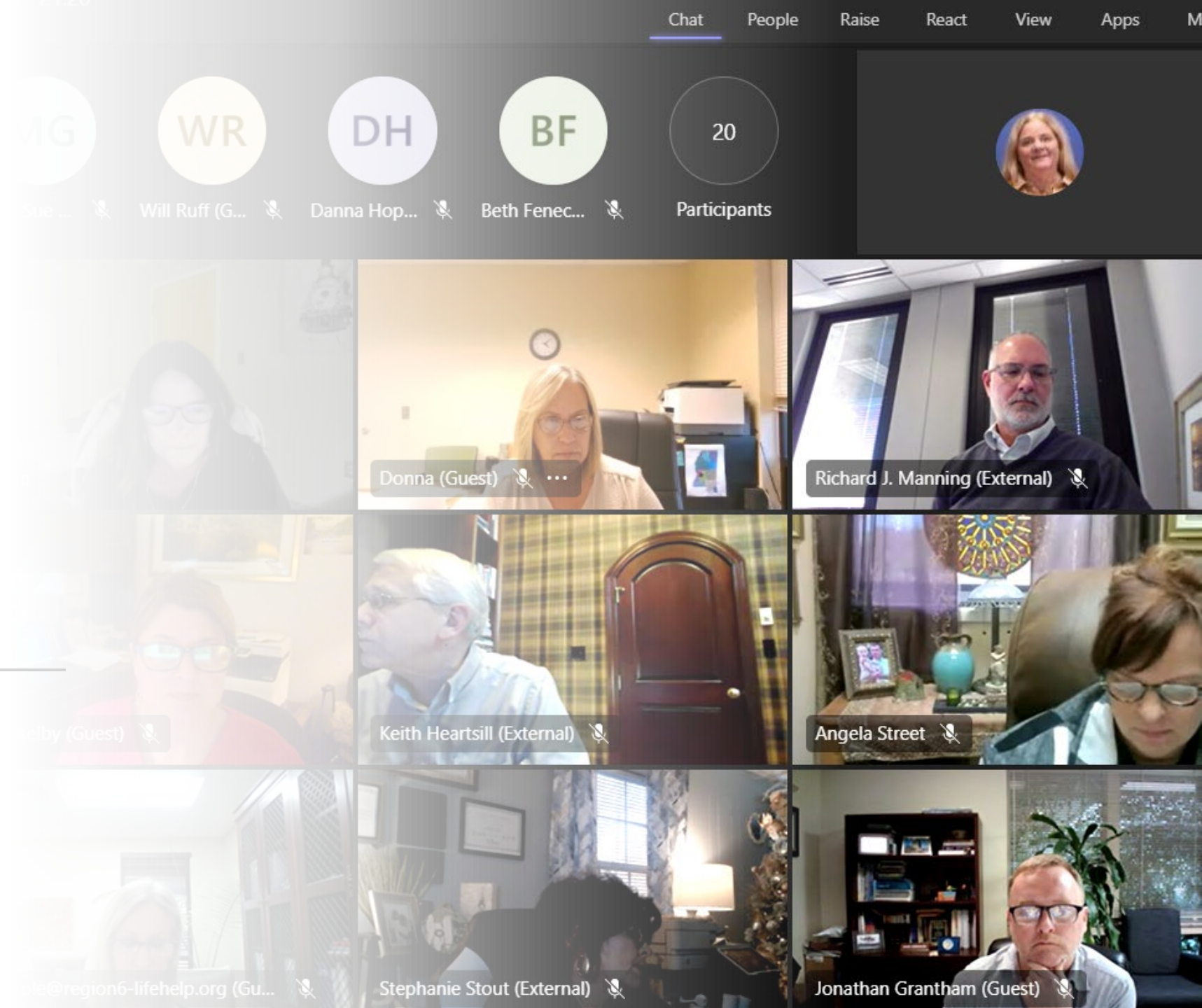
Invited Attendees

- National Organizations (MTM, SAMHSA, and The National Council—invited)
- DMH and DOM staff
- CMHC Staff (Staff that are involved in the agency's work on community outreach and/or meeting CCBHC requirements for care coordination partnerships and MOUs these could include: Clinical Director and Project Director)
- Representatives from the following organizations: 988 Crisis Call Centers; Child welfare agencies; CHOICE housing voucher program; Employment Services systems; Juvenile and criminal justice agencies and facilities (including drug, mental health, veterans, and other specialty courts); Indian Health Service or other tribal programs; Mississippi Department of Rehabilitation Services; Peer Support programs; Other social and human services; Recovery Housing Services; Schools; State licensed and nationally accredited child placing agencies for therapeutic foster care service; and Transportation.

Goals

- Convene representatives, and people with lived experiences, from the external stakeholders required for CCBHC certification.
- Share updates and potential impacts for Mississippi of the CCBHC efforts.
- Gather feedback from representatives, and people with lived experiences, from the minimum mandatory partnerships required for CCBHC certification.
- Facilitate networking with community stakeholders.
- Develop population specific outreach and engagement strategies

CCBHC Committee and Workgroup Updates





Workforce Development Committee

December Updates



Current Status and Goals	Progress	Future Activity
Develop strategy framework	Strategy framework complete . Includes identification of demand positions, critical resources/partners, training priorities, Comms plan and best practices for addressing workforce challenges in Mississippi.	Develop project plan (schedule and action items) with accountabilities and specific deliverables.
Initiate Workforce Committee	Current committee includes 16 members. Held initial meeting 20-November 2023.	Next meeting scheduled for 22-January 2024.
Initiate Sub-Committees	Sub-committees identified as Recruiting, Communications, Diversity & Inclusion, and Training & Education	Develop charters and elect leadership.
Leverage Mississippi public workforce development system (WIOA)	Mississippi had identified Healthcare including “behavioral healthcare” as demand jobs.	CCBHC/DMH representative serves on WIOA Committee.



Feedback?



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Health Information Exchange (HIE)

December Updates

HIE Utilization: 77 hospitals connected, including major systems across the state.
95%+ ADTs coverage. 72% clinical documents coverage and growing.



Current Status and Goals	Progress	Future Activity
HIE Workgroup Established	<ul style="list-style-type: none"> Completed 	Future meetings will be scheduled if needed.
All CMHCs have BAAs with MHA -9 of the 11 CMHCs had BAAs signed with the Mississippi Hospital Association (MHA)	<ul style="list-style-type: none"> 11 of 11 CMHCs have BAAs signed with MHA. <ul style="list-style-type: none"> Steve L. check in on Region 10's BAA. 	
All CMHCs utilizing the HIE -5 of the 11 CMHCs using HIE	<ul style="list-style-type: none"> 5 of 11 CMHCs are using the HIE <ul style="list-style-type: none"> Region 2 (Tamera will follow-up with Melody) Region 4 (Tamera will follow-up with Jason) Region 10 (Tamera will follow-up with Karen/Olivia) Region 15 (Tamera will follow-up with Margie) Tamera will send Amy the deck. 	Additional CMHCs will use HIE
All CMHCs completed HIE staff orientation -1 of the 11 CMHCs	<ul style="list-style-type: none"> 3 of the 11 CMHCs 	Additional training is available.
All CMHCs sharing client files with the HIE (weekly) --5 of the 11 CMHCs sharing, however no standard frequency.	<ul style="list-style-type: none"> 5 of the 11 CMHCs sharing Two training sessions held to onboard additional CMHCs to share client files. 	Additional CMHCs are prepared to share client files.
Bi-Directional Information Sharing with the HIE --None	<ul style="list-style-type: none"> Meetings with all 2 of the EHR vendors to develop SOW and potential resource request completed. The 3rd Vendor is getting scheduled by the end of 2023. 	SOW and resource request developed.



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Quality Improvement Committee

December Updates



Current Status and Goals	Action Items	Future Activity
Goal 1: Boost awareness with community audiences statewide by X % by June 30th, 2024	<ol style="list-style-type: none">1. Establish a baseline2. Measure outreach strategies/approaches3. Develop a Marketing and Communication strategy for targeted audiences	Ensure in line with Stakeholder Workgroup
Goal 2: Improve time from initial contact to first appointment by X% by June 30th, 2024	<ol style="list-style-type: none">1. Reduce time spent on initial assessment.2. Use telehealth as option for first appointment3. Establish working Contracts with transportation Providers.	Defer to Transportation Workgroup
Goal 3: Reduce readmissions to Emergency Department services by X % by June 30th, 2024	<ol style="list-style-type: none">1. Increase utilization of the HIE(Obtain BAA)2. Establish dedicated Care Coordination Plan around high- end users coordinating care with MCOs.3. Enhance/Increase Staffing of Mobile Crisis Teams	Defer to Workforce Development Workgroup



Feedback?



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Stakeholder Engagement

December Updates



Current Status and Goals	Progress	Future Activity
Convene a Stakeholder Engagement Committee	Two meetings held.	Bi-monthly meetings scheduled for the first and last Wednesday of every month.
Identify and recruit stakeholders critical for CCBHC efforts.	Inventory of stakeholders developed. Committee members identifying additional supports.	January 18 th Convening to engage additional stakeholders.
Share input on CCBHC communications and grant materials	2023 Community Needs Assessment survey draft shared for input.	As materials are developed they will be shared for input.
Provide feedback on the Mississippi Department of Mental Health (DMH)'s Family and Client Engagement Playbook	Actively underway.	Scheduled to finalize the toolkit by the end of December 2023.
Advise on CCBHC implementation efforts	Actively underway.	
Give input on the DMH template for annual Community Needs Assessment and toolkit		Planned for 2024 meetings.



Feedback?



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Transportation Work Group

December Updates



Current Status and Goals	Progress	Future Activity
Establish transportation working group.	Established	Future meetings to be scheduled and held as needed.
Assemble total \$\$ invested by CMHCs in Transportation Services, including any grants CMHCs receive from MS and other resources	Preliminary analysis completed.	Additional work needed to complete gathering.
Secure inventory of 2022 Medicaid Beneficiary Counts/Claims	Completed	
Create estimates for transportation needs of non-Medicaid clients served by CMHCs. Could we examine total clients served compared to the Medicaid clients	Still to handle	Additional work needed to complete gathering.
Create an inventory of transportation services and resources available for Medicaid and non-Medicaid covered benefits, including what resources exist and map to each region.	Preliminary analysis completed.	Additional work needed to complete gathering.
Gather contracting information to become a NEMT Transportation Provider. Only one CMHC is currently a MTM provider.	Completed, 3 training meetings held, including special provider onboarding training.	
Gather the transportation benefits information for Medicaid members, including mileage reimbursement.	Completed, 2 trainings meetings held, and one additional meeting scheduled.	
Create a one-pager/wallet card for CMHC/CCBHCs on Medicaid Transportation Benefits Outreach to determine how/if CMHCs can become public transit benefits for special populations.	Still to handle	Additional work needed to complete gathering.
Develop a resource guide for transportation providers.	Still to handle	Additional work needed to complete gathering.



Feedback?



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CCBHC Training and Technical Assistance



MS CCBHC Steering Committee

2nd Tuesday Monthly at 2:30 p.m. October 10; November 14; December 12; January 9; February 13; March 12; April 9; May 14; and June 11



MS CCBHC Office Hours*Starting Dec. 1st

Every Monday from 11 a.m. to Noon CST
Drop-in sessions where CCBHC staff available



Resources and FAQs *Starting Dec. 1st

Updated and posted weekly on the website after MS CCBHC Office Hours



Thank You!

