February 13, 2024, MS CCBHC Steering Committee Monthly Meeting Notes

Attendees

Allyson McDonnieal Amy Swanson Beth Fenech **Bobby Barton** Brownell, Shira Crockett, Kathy L (Ctr for Counseling & amp; Family Studies) Danna Hopper **Deborah Brockaway** Don Brown Hambleton, Scott Hope Tomfohrde Hudson, Trey Jackie Sue Griffin, MBA, MS Jamie X. Caugills Joe N. Jackson Jones, Richard Karin Lewis Kate J. McMillin Keith Heartsill Ketchum, Jeremy Kim Hoover Kimberly A. Sartin-Holloway Lampkin, Shamekias Leslie Cain Mark Scott McGillivray, Lesa **Melody Madaris** Merideth Selby Mohr, Edward Nikki Tapp Olivia Blount Palmer, James R Peter Gamache, Ph.D. (Guest) Plotner, Kristi Rebecca Small (Guest) Sally Hoogewerf EdD (Guest) Scott Sumrall **Stephanie Stout** Tamatha D. Creel

Tiffany Baker Vaassen, Lea

<u>Agenda</u>

- Welcome and CCBHC Activity Highlights
- Updates and Open Discussion
- February In-Person Meeting
- Demonstration Application Update
- Training Plan
- Family and Consumer Engagement Resources
- PPS-1 Rate UPDATE
- Workforce Development Committee

Amy Swanson: Kicked off the meeting at 2:30 p.m. Reviewed the agenda and updates on the CCBHC Planning Grant.

Updates and Open Discussion: Melody Madaris and Bobby Barton asked how to complete the CCBHC Provider Interest Form. Amy shared information on how to

February in-person meeting review. Amy Swanson provided the overview for February in-person update.

CCBHC Planning Grant Stakeholder Engagement Planning Meeting

February 23rd 9:30 a.m. to 3:00 p.m.

Registration opens at 9:00 a.m.

Location: Hinds Behavioral Health Center, 3450 US-80, Jackson, MS 39209

Attendees

- SAMHSA, MTM Services
- DMH and DOM staff
- CMHC Staff
- Representatives from the following organizations: 988 Crisis Call Centers; Child welfare agencies; CHOICE housing voucher program; Employment Services systems; Juvenile and criminal justice agencies and facilities (including drug, mental health, veterans, and other specialty courts); Indian Health Service or other tribal programs; Mississippi Department of Rehabilitation Services; Peer Support programs; Other social and human services; Recovery Housing Services; Schools; State licensed and nationally accredited child placing agencies for therapeutic foster care service; and Transportation.

<u>Goals</u>

- Convene representatives, and people with lived experiences, from the external stakeholders required for CCBHC certification.
- Share updates and potential impacts for Mississippi of the CCBHC efforts.
- Gather feedback from representatives, and people with lived experiences, from the minimum mandatory partnerships required for CCBHC certification.
- Facilitate networking with community stakeholders.
- Develop population specific outreach and engagement strategies

9:30 a.m. Welcome from DMH Director Wendy Bailey

GUEST SPEAKER: LEAH COMPTON, SAMHSA

- CCBHC National Learnings and Goals, including Successful Outreach and Engagement Efforts Across the Country (potential)
- 10:15 a.m. Update on Mississippi's CCBHC Planning Grant Efforts
 - CCBHC Planning Grant Goals and Status Update
 - Status Update

10:30 a.m. <u>Facilitated Panel Discussion:</u> Engaging and outreaching people who need mental health and substance abuse services.

- 988 Crisis Call Centers
- Child welfare agencies
- CHOICE housing voucher program
- Employment Services systems
- Juvenile and criminal justice agencies and facilities (including drug, mental health, veterans, and other specialty courts)
- Mississippi Department of Rehabilitation Services
- Peer Support programs
- Other social and human services
- Early Childhood
- Schools (Are there regionally specific items)
- State licensed and nationally accredited child placing agencies for therapeutic foster care service.
- Transportation

The Panel Facilitator will ask each of the panelists to share: Details on their agency/organizations efforts to outreach/engage people who need mental health and substance abuse services, including information on how people get involved with these efforts. What kinds of results they are getting? Are there challenges that they are facing? How could CCBHCs help support their work? What do they think will be important for Mississippi to consider as we implement the CCBHC model?

Noon-12:45 p.m. Networking Lunch

- 12:45 p.m. Workgroup Activity: Developing Outreach and Engagement Plans
 - Everyone will be assigned to participate in an outreach and engagement plan discussion for the following areas:
 - 988 Crisis Call Centers
 - Peer Support programs; Indian Health Service or other tribal programs
 - Child welfare agencies; State licensed and nationally accredited child placing agencies for therapeutic foster care service.
 - CHOICE housing voucher program; Employment Services systems; Transportation
 - Mississippi Department of Rehabilitation Services; Juvenile and criminal justice agencies and facilities (including drug, mental health, veterans, and other specialty courts).
 - Other social and human services
 - Schools
 - Each workgroup will be assigned a facilitator and notetaker. Each group will start with a quick introduction activity, where they share their name and one thing, they want to see accomplished from the CCBHC model. Each workgroup will define:
 - Target Audience(s) for their Outreach and Engagement Efforts
 - Example: Transportation providers

- Identify
 - ONE SMART Goal for Outreach and Engagement Efforts
 - Examples: This could include scheduling a follow-up meeting, making a connection between two organizations/people; or participating in another organization's upcoming event or activity.
 - ONE ACTIVITY to Achieve their SMART Goal
 - Examples of potential activities: Sharing contact information with each team; or holding lunch-nlearns/meet-n-greets between organizations on their individual programs and services.
- 2:00 p.m. Workgroups Report Out Activities
- 2:45 p.m. Meeting Debrief, Next Steps and Evaluation
- 3:00 p.m. Meeting Ends

Additionally, Amy Swanson covered the remaining areas of work for the CCBHC Planning Grant team to complete in 2024, see below:

- Submit the Demonstration Application
- Certify Regions 6 and 14 under the Mississippi CCBHC criteria
- Finalize cost reporting and rate setting
- Configure claims systems
- Workforce Development
- IT Roadmap for Data and Reporting
- Legislative Outreach
- CCBHC Requirements Training and Capacity Building
- Finalize Quality Improvement Projects
- Communications Planning and Outreach

We opened for input on: What additional areas of work do you think we should be doing?

Melody Madaris: Once we as the other CMHC's submit our application for to become a certified CBHC, what is our time frame on that number one? And the second question is, if we go forward with Joint Commission certification as a CBHC, does the state still need to come in and do its own evaluation?

Amy Swanson responded. Two good questions.

- First, the state of Mississippi Department of Mental Health will certify its CCBHC's, not Joint Commission. Regardless of your certification from another national organization, Mississippi only recognizes our state criteria. Why? The national organizations are only using the federal criteria, and so and as you know, we have selected some additional criteria for our state.
- Second, we are then going to evaluate that with our partners in the Division of Medicaid to determine the time frame that we will invite others to go through the formal certification process. We do not have a date or timeframe on that, yet.

Amy Swanson provided the following update on the Demonstration application submission. We did experience some delays on our end, which eliminated the need to engage external volunteers. We appreciated you volunteering but we didn't end up having the ability to engage everyone to meet the upcoming deadline. We will continue to outreach to get feedback and hope you are willing to help us out.

Nikki Tapp presented the draft training plan. She shared that she's happy to share that with anybody that would like to see it in potentially provide feedback, ask questions regarding it to help us get to the point of finalization. Here's an outline below:

- Serves as a guide for training plan development
- Includes a list of Trainings Required, EBP's, and Peer Engagement
- Identifies potential sources for access to training
- Denotes the relevant criteria code
- Provides guidance on timing and intervals for training
- Can serve as a training log
- Available for the Division of Certification to use at onsite visits

But just a brief overview, the intention of this draft training plan is basically to serve as a guide for your training plan development. It's not necessarily for you to take and just

apply and say, oh, here it is. Even though CCBHCs need to develop their individual training plans, these materials will hopefully assist you in that process.

It includes a list of the trainings that are required, which includes the evidence-based practices along with peer engagement trainings that are available. It identifies potential sources for access to training, so we have identified Mississippi Public Health Institute. I've been working with them to hopefully provide a lot of the trainings on demand so that you guys don't have to have staff within your agency trained as trainers to provide those trainings.

So, the training plan will identify the relevant criteria code, basically identifying why do we have that one listed. It provides guidance on your timing of the training.

Additionally, thank you to Stephanie Stout for helping me identify these of family and peer run resources within the state. We identified:

- AMPSS Association of Mississippi Peer Support Specialists
- CHOICE- Voucher Program (MUTEH- Mississippi United to End Homelessness
- Families As Allies
- Harm Reduction Initiative
- (MHA) Mental Health Association of South MS
- Mississippi Recovery Advocacy Project
- MS Coalition for Citizens with Disabilities (includes people with SMI and familes of children with SED)
- Open Mississippi
- NA/AA
- NAMI/NAMI MS (National Alliance of Mental Illness)
- Veteransville (peer run veterans' program on the coast)

We welcome your input on other resources you would find helpful, please email me at Nikki.tapp@dmh.ms.gov. We would love your help to build upon this.

Mark Scott, DMH CCBHC Fiscal Coordinator, provided a quick update on cost reporting. It means what we're doing and then an update on where we are, but a little bit, a little bit of background, a prospective payment system is the method of reimbursement in which Medicaid payments are based on predetermined rates. Those rates or prices for your services are set utilizing your cost three types of cost that we start with an audited financial statement. Then we make some adjustments to accommodate changes, and we also add in anticipated costs associated with uh, the CBHC service provision. The goal is to have a price for your services that is fair or reasonable and prudent, and that

combats under compensated and uncompensated care. One of the things about the PPS rate that is great is that it offers some incentives for quality care. So, it is a method of determining what your what your, what your service is cost and making sure that your compensated adequately for that.



Cost Reporting & PPS-1

UPDATE

| Process | Status | Description |
|---------|----------|--|
| Step 1 | Complete | Region 6 and Region 14 submit cost reports for |
| | | initial review (Scott Banken & Mark Scott). |
| Step 2 | Ongoing | Cost reports review by DMH and DOM. |
| Step 3 | | Adjustment/Revisions based on DHM and DOM |
| | | review findings. |
| Step 4 | | Audit by Myers & Stauffer. |
| Step 5 | | Adjustment/Revisions based on Myers & Stauffer |
| | | review findings. |
| Step 6 | | PPS-1 Rate approved. |

Mark invited questions on PPS-1. No questions, but he offered to answer any questions that were emailed.

Mark Scott provided an update on Workforce Development Committee. As you know, we are already in within our system in the state of Mississippi, dealing with a workforce shortage. CCBHC and the increased volume of care will certainly exacerbate that. So, the department has undergone a large effort to combat that by developing some strategies around workforce development, the Workforce Development Committee includes membership from the Department of Mental Health Division of Medicaid.



If your region is not listed and you would like to be a part of the Workforce Development Committee, please reach out to me via email. We'd love to have you. In addition, we have some assets and assistance I'm accelerate Mississippi, who is the sort of the workforce development entity for the state of Mississippi, uh, in in it has it, they build their workforce development initiatives around economic development of which behavioral Healthcare is certainly part of that but also the Mississippi Manufacturers Association who have a lot of experience with workforce development and what they call ramp ups and really adding staff and building pipelines and recruiting and things of that nature but also the Mississippi Department of Employment Security which is you might know that as.

Merideth Selby: And I just want to say, does those meetings are extremely productive and there's a lot going on. So, anybody who wants to get involved that I highly recommended it, they've been really, good.

Amy Swanson invited questions:

Stephanie Stout asked if private agencies will be eligible to apply to be certified CCBHCs in Mississippi? Amy responded by saying that we are initially starting with CMHCs in Mississippi, not the private agencies.

Meeting concluded at 2:53 p.m.