



<p>Mississippi Department of Mental Health</p> <p>Provider Bulletin</p> <p>Number PR0168</p>

<p>Subject: Approved Training and Best Practices Addendum</p>	<p>Issue Date: June 25, 2025</p> <p>Effective Date: Immediately</p>
--	---

Scope

All DMH-certified providers.

Purpose

To inform certified providers of approved trainings when a position and/or service listed in the Operational Standards says it must be a DMH-approved training or program.

The *Operational Standards for Mental Health, Intellectual and Developmental Disabilities and Substance Use Disorders Community Service Providers* (DMH Operational Standards) states that some positions and services must participate in DMH-approved trainings and/or certifications. This bulletin provides the Addendum of DMH-approved trainings and/or certifications where applicable.

This addendum does not encompass all training requirements for every service or employee. Instead, it serves as a reference list of DMH-approved trainings and/or certifications, specifically when the standards refer to training approved by DMH.

End of Provider Bulletin

Approved Training and Best Practices Addendum

Service Area	Position or Service	Training/Certification Requirement	Approved Trainings	Applicable Standard(s)
All	Peer Support Specialist		1. DMH Peer Support Training	11.4.O
ID/DD Waiver	Any employee writing Job Discovery Profiles for ID/DD Waiver Services	Training in Customized Employment	2. Marc Gold and Associates 3. Griffin Hammis 4. Relias Courses marked as approved by DMH	11.4.S
ID/DD Waiver	Behavior Specialist	Certification in a nationally recognized technique for managing aggressive or risk-to-self behaviors to include verbal and physical de-escalation	1. CPI 2. MANDT 3. MAB	11.5.A.2
ID/DD Waiver	ID/DD Waiver Support Coordinator		Person-Centered Thinking	44.1.E
CSP	ID/DD Targeted Case Manager		Person-Centered Thinking	44.1.F
All	All employees, volunteers, and interns who have contact with people receiving services	Cardiopulmonary Resuscitation Certification (CPR) with training conducted live, in-person, face-to-face by a certified CPR instructor	1. American Red Cross 2. American Heart Association 3. HSI 4. Mississippi CPR Stars	12.2.B.5.a 35.3.7
Crisis	All Crisis Services Staff	Certification in professionally recognized method of crisis intervention and de-escalation	1. MANDT 2. CPI 3. MAB	12.2.D

Crisis	<ol style="list-style-type: none"> 1. Community Support Specialist 2. Peer Support Specialist 	Nationally recognized training for specialized mental health crisis response/intervention training	Mental Health First Aid	12.2.D
Crisis	All Crisis Services Staff	Nationally recognized training for suicide prevention	<ol style="list-style-type: none"> 1. ASIST 2. safeTALK 	12.2.D
<ol style="list-style-type: none"> 1. IDD 2. Crisis 3. Acute Partial Hospitalization/ Partial 4. Day Treatment 5. Therapeutic Group Home for Children/Youth 6. ICORT 7. Psychosocial Rehab 8. PACT 9. Supervised Living SMI 10. Senior Psychosocial Rehab 11. Drop-In Center 12. Primary Residential Treatment 13. Transitional Residential Treatment 14. MYPAC 	All employees who have contact with people receiving services	Certification in professionally recognized method of crisis intervention and de-escalation	<ol style="list-style-type: none"> 1. MANDT 2. CPI 3. MAB 	12.4.D
IDD	Non-licensed personnel assisting with medication usage	Training in assisting with medication usage and skills demonstration	Two-step process: IntellectAbility and hands-on skills check-off sheet in DMH Record Guide	13.7.C
Designated Holding Facilities	Clinical Management	Certification in professionally recognized method of crisis intervention and de-escalation	<ol style="list-style-type: none"> 1. MANDT 2. CPI 3. MAB 	35.5.B.8
Children/Youth Family Support and Education Services	Coordinator of Family Support and Education Services	Documented completion of training program in family education and support	-Applicable training courses approved through National	35.1.B

		for families of children/youth with behavioral/conduct or emotional disorders	Federation of Families	
--	--	--	---------------------------	--

This addendum does not encompass all training requirements for every service or employee. Instead, it serves as a reference list of DMH-approved trainings and/or certifications, specifically when the *Standards* refer to "training approved by DMH." This addendum may be updated periodically.

Requests for consideration of additional trainings for approval may be submitted to the Certification Review Committee by emailing certification@dmh.ms.gov.