



Mississippi Department of Mental Health
Provider Bulletin
Number PR0179

Subject: Revised Training and Best Practices Addendum

Issue Date: June 5, 2026
Effective Date: Immediately

Scope

All DMH-Certified Providers

Purpose

To inform certified providers of approved training when a position and/or service listed in the Operational Standards says it must be a DMH-approved training or program.

The *Operational Standards for Mental Health, Intellectual and Developmental Disabilities and Substance Use Disorders Community Services Providers* (DMH Operational Standards) states that some positions and services must participate in DMH-approved trainings and/or certifications. This bulletin provides the Revised Addendum of DMH-approved trainings and/or certifications where applicable.

This addendum does not encompass all training requirements for every service or employee. Instead, it serves as a reference list of DMH-approved trainings and/or certifications, specifically when the standards refer to training approved by DMH.

The Revised Addendum of DMH-approved trainings and/or certifications will be available on the Certification page of the DMH website (dmh.ms.gov) and may be updated when necessary.

End of Provider Bulletin



Supporting a Better Tomorrow...One Person at a Time

Approved Training and Best Practices Addendum

| Service Area | Position or Service | Training/Certification Requirement | Approved Trainings | Applicable Standard(s) |
|--------------|--|---|---|------------------------|
| All | Peer Support Specialist | | 1. DMH Peer Support Training | 11.4.O |
| ID/DD Waiver | Any employee writing Job Discovery Profiles for ID/DD Waiver Services | Training in Customized Employment | 2. Marc Gold and Associates 3. Griffin Hammis 4. Relias Courses marked as approved by DMH | 11.4.S |
| ID/DD Waiver | Behavior Specialist | Certification in a nationally recognized technique for managing aggressive or risk-to-self behaviors to include verbal and physical de-escalation | 1. CPI 2. MANDT 3. MAB | 11.5.A.2 |
| ID/DD Waiver | ID/DD Waiver Support Coordinator | | Person-Centered Thinking | 44.1.E |
| CSP | ID/DD Targeted Case Manager | | Person-Centered Thinking | 44.1.F |
| All | All employees, volunteers, and interns who have contact with people receiving services | Cardiopulmonary Resuscitation Certification (CPR) with training conducted live, in-person, face-to-face by a certified CPR instructor | 1. American Red Cross 2. American Heart Association 3. HSI 4. Mississippi CPR Stars | 12.2.B.5.a 35.3.7 |

| Service Area | Position or Service | Training/Certification Requirement | Approved Trainings | Applicable Standard(s) |
|---|---|--|-----------------------------------|-------------------------------|
| Crisis | All Crisis Services Staff | Certification in professionally recognized method of crisis intervention and de-escalation | 1. MANDT 2. CPI 3. MAB | 12.2.D |
| Crisis | 1. Community Support Specialist 2. Peer Support Specialist | Nationally recognized training for specialized mental health crisis response/intervention training | Mental Health First Aid | 12.2.D |
| Crisis | All Crisis Services Staff | Nationally recognized training for suicide prevention | 1. ASIST 2. safeTALK 3. QPR | 12.2.D |
| 1. IDD 2. Crisis 3. Acute Partial Hospitalization/ Partial 4. Day Treatment 5. Therapeutic Group Home for Children/Youth 6. ICORT 7. Psychosocial Rehab 8. PACT 9. Supervised Living SMI 10. Senior Psychosocial Rehab 11. Drop-In Center 12. Primary Residential Treatment 13. Transitional Residential Treatment 14. MYPAC | All employees who have contact with people receiving services | Certification in professionally recognized method of crisis intervention and de-escalation | 1. MANDT 2. CPI 3. MAB | 12.4.D |

| Service Area | Position or Service | Training/Certification Requirement | Approved Trainings | Applicable Standard(s) |
|--|--|---|--|------------------------|
| IDD | Non-licensed personnel assisting with medication usage | Training in assisting with medication usage and skills demonstration | Two-step process: 1. IntellectAbility and hands-on skills check-off sheet in DMH Record Guide | 13.7.C |
| Designated Holding Facilities | Clinical Management | Certification in professionally recognized method of crisis intervention and de-escalation | 2. MANDT 3. CPI 4. MAB | 35.5.B.8 |
| Children/Youth Family Support and Education Services | Coordinator of Family Support and Education Services | Documented completion of training program in family education and support for families of children/youth with behavioral/conduct or emotional disorders | -Applicable training courses approved through National Federation of Families | 35.1.B |

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Requests for consideration of additional trainings for approval may be submitted to the Certification Review Committee by emailing certification@dmh.ms.gov.